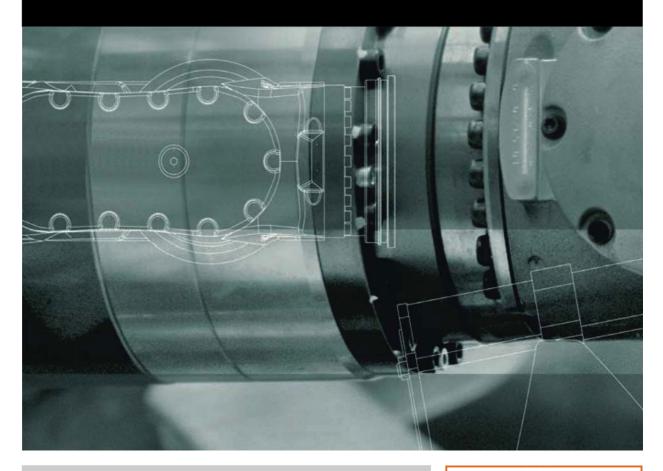
# Robots

KUKA Roboter GmbH

# **KR 360 FORTEC**

With F and C Variants Specification



Issued: 16.04.2014

Version: Spez KR 360 FORTEC V2



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Other functions not described in this documentation may be operable in the controller. The user has no claims to these functions, however, in the case of a replacement or service work.

We have checked the content of this documentation for conformity with the hardware and software described. Nevertheless, discrepancies cannot be precluded, for which reason we are not able to guarantee total conformity. The information in this documentation is checked on a regular basis, however, and necessary corrections will be incorporated in the subsequent edition.

Subject to technical alterations without an effect on the function.

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1 Introduction

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## 1 Introduction

#### 1.1 Industrial robot documentation

The industrial robot documentation consists of the following parts:

- Documentation for the manipulator
- Documentation for the robot controller
- Operating and programming instructions for the System Software
- Instructions for options and accessories
- Parts catalog on storage medium

Each of these sets of instructions is a separate document.

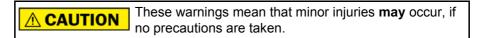
#### 1.2 Representation of warnings and notes

Safety

These warnings are relevant to safety and **must** be observed.

**DANGER** These warnings mean that it is certain or highly probable that death or severe injuries **will** occur, if no precautions are taken.

**WARNING** These warnings mean that death or severe injuries **may** occur, if no precautions are taken.



**NOTICE** These warnings mean that damage to property **may** occur, if no precautions are taken.



These warnings contain references to safety-relevant information or general safety measures.

These warnings do not refer to individual hazards or individual precautionary measures.

This warning draws attention to procedures which serve to prevent or remedy emergencies or malfunctions:

**SAFETY** INSTRUCTIONS Procedures marked with this warning **must** be followed exactly.

Notes

These notices serve to make your work easier or contain references to further information.



Tip to make your work easier or reference to further information.

#### 1.3 Terms used

Term	Description	
Stopping distance	Stopping distance = reaction distance + braking distance	
	The stopping distance is part of the danger zone.	
КСР	The KCP (KUKA Control Panel) teach pendant has all the operator con- trol and display functions required for operating and programming the industrial robot.	
	The KCP variant for the KR C4 is called KUKA smartPAD. The general term "KCP", however, is generally used in this documentation.	
Manipulator	The robot arm and the associated electrical installations	

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#### 2 Purpose

#### 2.1 Target group

This documentation is aimed at users with the following knowledge and skills:

- Advanced knowledge of mechanical engineering
- Advanced knowledge of electrical and electronic systems
- Knowledge of the robot controller system

For optimal use of our products, we recommend that our customers take part in a course of training at KUKA College. Information about the training program can be found at www.kuka.com or can be obtained directly from our subsidiaries.

#### 2.2 Intended use

#### Use

Misuse

The industrial robot is intended for handling tools and fixtures, or for processing or transferring components or products. Use is only permitted under the specified environmental conditions.

Any use or application deviating from the intended use is deemed to be misuse and is not allowed. This includes e.g.:

- Transportation of persons and animals
- Use as a climbing aid
- Operation outside the permissible operating parameters
- Use in potentially explosive environments
- Use in underground mining

**NOTICE** Changing the structure of the manipulator, e.g. by drilling holes, etc., can result in damage to the components. This is considered improper use and leads to loss of guarantee and liability entitlements.

**NOTICE** Deviations from the operating conditions specified in the technical data or the use of special functions or applications can lead to premature wear. KUKA Roboter GmbH must be consulted.



The robot system is an integral part of a complete system and may only be operated in a CE-compliant system. KUKA KR 360 FORTEC

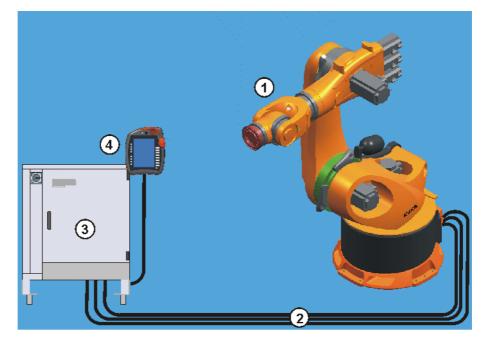
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# 3 Product description

#### 3.1 Overview of the robot system

The robot system consists of the following components:

- Robot
- Robot controller
- smartPAD teach pendant
- Connecting cables
- Software
- Options, accessories



#### Fig. 3-1: Example of a robot system

- 1 Robot
- 2 Connecting cables
- 3 Robot controller
- 4 smartPAD teach pendant

#### 3.2 Description of the robot

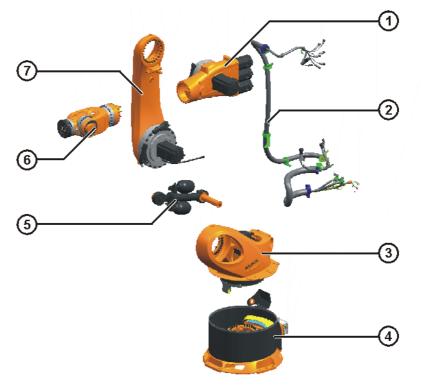
#### Overview

The robot is designed as a 6-axis jointed-arm kinematic system. The structural components of the robot are made of light alloy and iron castings. The axes are driven by AC servomotors. A hydropneumatic counterbalancing system is used to equalize the load moment about axis 2.

The robot consists of the following principal components:

- In-line wrist
- Arm
- Link arm
- Rotating column
- Base frame
- Counterbalancing system
- Electrical installations

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#### Fig. 3-2: Principal components

- 1 Arm
- 2 Electrical installations
- 3 Rotating column
- 4 Base frame

- 5 Counterbalancing system
- 6 In-line wrist
- 7 Link arm

**In-line wrist** The robot is fitted with a 3-axis in-line wrist for a rated payload of 500 kg. The in-line wrist comprises axes 4, 5 and 6. It is driven by three AC servomotors installed at the rear end of the arm via drive shafts. The motor unit consists of brushless AC servomotors with a permanent-magnet single-disk brake and hollow-shaft resolver, both integrated. The permanent-magnet single-disk brakes perform a holding function when the servomotor is at rest and contribute to the braking of the respective axis in the event of short-circuit braking (e.g. if one or more of the enabling switches is released while in Test mode). Short-circuit braking must not be used to stop the robot under normal circumstances. The gear units of the in-line wrist are supplied with oil from three separate oil chambers.

If the permissible turning range of a wrist axis is exceeded, the robot is switched off by means of software limit switches. The turning range of A5 is mechanically limited by end stops.

The in-line wrist forms an exchangeable unit with a standardized mechanical interface to the arm.

The assembly also has a gauge mount with a gauge cartridge, through which the mechanical zero of the axis can be determined by means of an electronic probe (accessory) and transferred to the controller.

The in-line wrist variant "F" is available for operating conditions involving greater mechanical and thermal stress.

Arm The arm is the link between the in-line wrist and the link arm. It houses the motors of the wrist axes A4, A5 and A6, as well as motor A3. The arm is driven by an AC servomotor via a gear unit that is installed between the arm and the link arm. The maximum permissible swivel range is limited by mechanical limit

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stops with a buffer function in the positive and negative directions in addition to the software limit switches.

The arm variant "F" is available for operating conditions involving greater mechanical and thermal stress. The arms of the F variants are pressurized to prevent penetration of moisture and dust.

- Link arm The link arm is the assembly located between the arm and the rotating column. It is mounted on one side of the rotating column via a gear unit. The motor unit consists of a brushless AC servomotor with a permanent-magnet single-disk brake and hollow-shaft resolver, both integrated. The permanent-magnet single-disk brake performs a holding function when the servomotor is at rest and contributes to the braking of the respective axis in the event of short-circuit braking (e.g. if one or more of the enabling switches is released while in Test mode). Short-circuit braking must not be used to stop the robot under normal circumstances. During motion about axis 2, the link arm moves about the stationary rotating column. The usable software swivel range is limited by mechanical limit stops with a buffer function in the positive and negative directions in addition to the software limit switches.
- Rotating column The rotating column houses the motors of axes 1 and 2. The rotational motion of axis 1 is performed by the rotating column. It is screwed to the base frame via the gear unit of axis 1. Inside the rotating column is a brushless AC servomotor with a permanent-magnet single-disk brake and hollow-shaft resolver, both integrated, for driving axis 1. The permanent-magnet single-disk brake performs a holding function when the servomotor is at rest and contributes to the braking of the respective axis in the event of short-circuit braking (e.g. if one or more of the enabling switches is released while in Test mode). Shortcircuit braking must not be used to stop the robot under normal circumstances. The counterbearing for the counterbalancing system is integrated into the rear of the rotating column housing.
- Base frame The base frame is the base of the robot. It is screwed to the mounting base. The interfaces for the electrical installations and the energy supply systems (accessory) are housed in the base frame. The base frame and rotating column are connected via the gear unit of axis 1. The flexible tube for the electrical installations and the energy supply system is accommodated in the base frame.
- Counterbalancing system The counterbalancing system is an assembly installed between the rotating column and the link arm. This assembly minimizes the torques generated about axis 2 when the robot is moving or stationary. A closed, hydropneumatic system is used. The system consists of two accumulators, a hydraulic cylinder with associated hoses, a pressure gauge and a bursting disc as a safety element to protect against overload. The accumulators correspond to category III, fluid group 2, of the Pressure Equipment Directive. Different variants of the counterbalancing system are used for floor and ceiling-mounted robots and for the F variants. The mode of operation is reversed for ceiling-mounted robots, i.e. the piston rod pushes against the link arm.

Electrical installa- The electrical installations are described in Chapter .

- tions
- **Options** The robot can be fitted and operated with various options, e.g. working range limitation. The options are described in separate documentation.

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# 4 Technical data

### 4.1 Technical data, overview

The technical data for the individual robot types can be found in the following sections:

Robot	Technical data
KR 360 R2830	Technical data
	(>>> 4.2 "Technical data, KR 360 R2830" Page 16)
	<ul> <li>Supplementary loads</li> </ul>
	(>>> 4.10 "Supplementary load" Page 65)
	Plates and labels
	(>>> 4.11 "Plates and labels" Page 66)
	<ul> <li>Stopping distances and times</li> </ul>
	(>>> 4.12.3 "Stopping distances and times KR 360 R2830, KR 360 R2830 F, KR 360 R2830 C" Page 69)
KR 360 R2830 F	Technical data
	(>>> 4.3 "Technical data, KR 360 R2830 F" Page 22)
	<ul> <li>Supplementary loads</li> </ul>
	(>>> 4.10 "Supplementary load" Page 65)
	Plates and labels
	(>>> 4.11 "Plates and labels" Page 66)
	<ul> <li>Stopping distances and times</li> </ul>
	(>>> 4.12.3 "Stopping distances and times KR 360 R2830, KR 360 R2830 F, KR 360 R2830 C" Page 69)
KR 360 R2830 C	Technical data
	(>>> 4.4 "Technical data, KR 360 R2830 C" Page 28)
	<ul> <li>Supplementary loads</li> </ul>
	(>>> 4.10 "Supplementary load" Page 65)
	Plates and labels
	(>>> 4.11 "Plates and labels" Page 66)
	<ul> <li>Stopping distances and times</li> </ul>
	(>>> 4.12.3 "Stopping distances and times KR 360 R2830, KR 360 R2830 F, KR 360 R2830 C" Page 69)
KR 280 R3080	Technical data
	(>>> 4.5 "Technical data, KR 280 R3080" Page 34)
	<ul> <li>Supplementary loads</li> </ul>
	(>>> 4.10 "Supplementary load" Page 65)
	Plates and labels
	(>>> 4.11 "Plates and labels" Page 66)
	<ul> <li>Stopping distances and times</li> </ul>
	(>>> 4.12.4 "Stopping distances and times KR 280 R3080, KR 280 R3080 F" Page 74)

Robot	Technical data	
KR 280 R3080 F		
	(>>> 4.6 "Technical data, KR 280 R3080 F" Page 40)	
	<ul> <li>Supplementary loads</li> </ul>	
	(>>> 4.10 "Supplementary load" Page 65)	
	<ul> <li>Plates and labels</li> </ul>	
	(>>> 4.11 "Plates and labels" Page 66)	
	<ul> <li>Stopping distances and times</li> </ul>	
	(>>> 4.12.4 "Stopping distances and times KR 280 R3080, KR 280 R3080 F" Page 74)	
KR 240 R3330	Technical data	
	(>>> 4.7 "Technical data, KR 240 R3330" Page 46)	
	Supplementary loads	
	(>>> 4.10 "Supplementary load" Page 65)	
	Plates and labels	
	(>>> 4.11 "Plates and labels" Page 66)	
	<ul> <li>Stopping distances and times</li> </ul>	
	(>>> 4.12.5 "Stopping distances and times KR 240 R3330, KR 240 R3330 F, KR 240 R3330 C" Page 79)	
KR 240 R3330 F	Technical data	
	(>>> 4.8 "Technical data, KR 240 R3330 F" Page 52)	
	Supplementary loads	
	(>>> 4.10 "Supplementary load" Page 65)	
	Plates and labels	
	(>>> 4.11 "Plates and labels" Page 66)	
	<ul> <li>Stopping distances and times</li> </ul>	
	(>>> 4.12.5 "Stopping distances and times KR 240 R3330, KR 240 R3330 F, KR 240 R3330 C" Page 79)	
KR 240 R3330 C	Technical data	
	(>>> 4.9 "Technical data, KR 240 R3330 C" Page 58)	
	<ul> <li>Supplementary loads</li> </ul>	
	(>>> 4.10 "Supplementary load" Page 65)	
	Plates and labels	
	(>>> 4.11 "Plates and labels" Page 66)	
	<ul> <li>Stopping distances and times</li> </ul>	
	(>>> 4.12.5 "Stopping distances and times KR 240 R3330, KR 240 R3330 F, KR 240 R3330 C" Page 79)	

#### 4.2 Technical data, KR 360 R2830

#### 4.2.1 Basic data, KR 360 R2830

#### Basic data

	KR 360 R2830
Number of axes	6
Number of controlled axes	6
Work envelope volume	68 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2385 kg
Rated payload	360 kg

		KR 360 R2830
	Maximum reach	2826 mm
	Protection rating	IP 65
	Protection rating, in-line wrist	IP 65
	Sound level	< 75 dB (A)
	Mounting position	Floor
	Robot footprint	-
	Permissible angle of inclination	≤ 5 °
	Default color	Base frame: black (RAL 9005); Moving parts: KUKA orange 2567
	Controller	KR C4
ent condi-	Humidity alaga	21/2 DIN EN 60721 2 2

Ambient condi- tions	Humidity class	3k3, DIN EN 60721-3-3	
	Ambient temperature		
	During operation	10 °C to 55 °C (283 K to 328 K)	
	During storage/transportation	-40 °C to 60 °C (233 K to 333 K)	

Connecting	Cable designation	Connector designation	Interface with robot
cables	Motor cable	X20.1 - X30.1	Harting connectors at both ends
	Motor cable	X20.4 - X30.4	Harting connectors at both ends
	Control cable	X21 - X31	HAN 3A EMC at both ends
	Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)		M8 ring cable lug at both ends
	Cable lengths		
	Standard	7 m, 15 m, 25 m, 35 m, 3	50 m

For detailed specifications of the connecting cables, see .

#### 4.2.2 Axis data, KR 360 R2830

#### Axis data

Range of motion		
A1	±185 °	
A2	20 ° / -130 °	
A3	144 ° / -100 °	
A4	±350 °	
A5	±120 °	
A6	±350 °	
Speed with rated payload		
A1	100 °/s	
A2	90 °/s	
A3	90 °/s	
A4	120 °/s	
A5	110 °/s	
A6	160 °/s	

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The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-1 ).

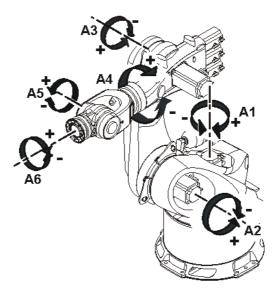


Fig. 4-1: Direction of rotation of robot axes

Working envelope The diagram (>>> Fig. 4-2 ) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

4 Technical data

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Dimensions: mm

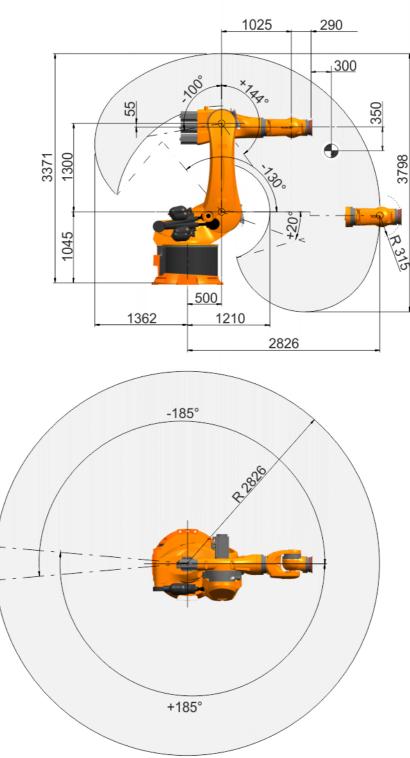


Fig. 4-2: Working envelope KR 360 R2830 (with F variant)

### 4.2.3 Payloads, KR 360 R2830

#### Payloads

Rated payload	360 kg
Rated mass moment of inertia	180 kgm²
Rated total load	410 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg	
Rated supplementary load, rotating column	0 kg	
Maximum supplementary load, rotating column	400 kg	
Rated supplementary load, link arm	0 kg	
Maximum supplementary load, link arm	100 kg	
Rated supplementary load, arm	50 kg	
Maximum supplementary load, arm	100 kg	
Nominal distance to load center of gravity		
Lxy	350 mm	
Lz	300 mm	

Load center of gravity P For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

Payload diagram

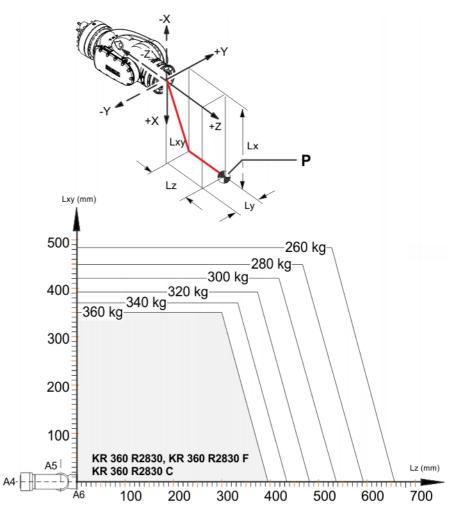


Fig. 4-3: Payload diagram KR 360 R2830 (with F variant)

	<b>NOTICE</b> This loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand. The values determined here are necessary for planning the robot application. For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software. The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4			
	Mounting flange	-		
Mounting flange	Screw grade Screw size Grip length Depth of engagement	12.9 M12 1.5 x nominal diameter min. 15 mm, max. 18.5 mm		

The mounting flange is depicted (>>> Fig. 4-4 ) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

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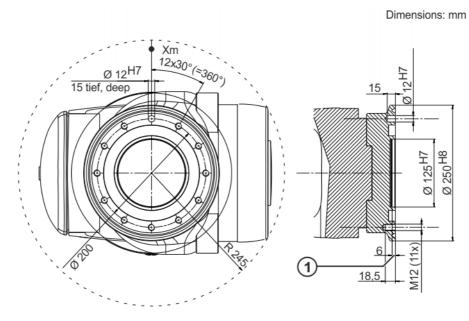


Fig. 4-4: Mounting flange

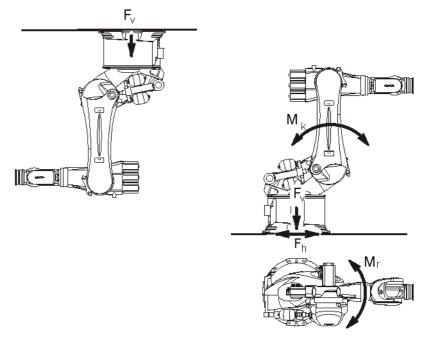
1 Fitting length

Locating element

#### 4.2.4 Loads acting on the foundation, KR 360 R2830

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

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#### Fig. 4-5: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

#### 4.3 Technical data, KR 360 R2830 F

#### 4.3.1 Basic data, KR 360 R2830 F

#### **Basic data**

	KR 360 R2830 F
Number of axes	6
Number of controlled axes	6
Work envelope volume	68 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2385 kg
Rated payload	360 kg
Maximum reach	2826 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 67
Sound level	< 75 dB (A)
Mounting position	Floor
Robot footprint	-
Permissible angle of inclination	≤ 5 °

#### 4 Technical data KUKA

			KR 360 R2830 F	
	Default color		Base frame: black (RAL 9005); Moving parts: KUKA orange 2567	
	Controller		KR C4	
Foundry robots	Overpressure in the arm	1	0.01 MPa (0.1 bar)	
	Compressed air		Free of oil a	
	Compressed air supply l	ine	Air line in the cable set	
	Air consumption		0.1 m <sup>3</sup> /h	
	Air line connection		Quick Star PUN-6x1, b	push-in fitting for hose Nue
	Pressure regulator conn	ection	R 1/8", inte	rnal thread
	Input pressure		0.1 - 1.2 MI	Pa (1 - 12 bar)
	Pressure regulator		0.005 - 0.0	7 MPa (0.05 - 0.7 bar)
	Manometer range		0.0 - 0.1 MI	Pa (0.0 - 1.0 bar)
	Filter gauge		25 - 30 µm	
	Thermal loading         Resistance         Special paint finish on wrist         Special paint finish on the robot         Other ambient conditions		10 s/min at 353 K (180 °C)	
			Increased resistance to dust, lubri- cants, coolants and water vapor.	
			Heat-resistant and heat-reflecting silver paint finish on the in-line wrist.	
			Special paint finish on the entire robot, and an additional protective clear coat.	
			KUKA Roboter GmbH must be con- sulted if the robot is to be used under other ambient conditions.	
Ambient condi-				
tions	Humidity class		3k3, DIN EN 60721-3-3	
	Ambient temperature			
	During operation		10 °C to 55 °C (283 K to 328 K)	
	During storage/transportation		-40 °C to 60 °C (233 K to 333 K)	
Connecting	Cable designation	Connector	designation	Interface with robot
cables	Motor cable	X20.1 - X30	-	Harting connectors at
		<u>720.1 - 700</u>	2.1	both ends
	Motor cable	X20.4 - X30	).4	Harting connectors at both ends

s, coolants and water vapor.	
t-resistant and heat-reflecting er paint finish on the in-line t.	
cial paint finish on the entire ot, and an additional protective r coat.	

Cable designation	Connector designation	Interface with robot
Motor cable	X20.1 - X30.1	Harting connectors at both ends
Motor cable	X20.4 - X30.4	Harting connectors at both ends
Control cable	X21 - X31	HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)		M8 ring cable lug at both ends
		· · · · · · · · · · · · · · · · · · ·
Cable lengths		
Standard	7 m, 15 m, 25 m, 35 m, 50 m	

For detailed specifications of the connecting cables, see .

#### 4.3.2 Axis data, KR 360 R2830 F

#### Axis data

Range of motion		
A1	±185 °	
A2	20 ° / -130 °	
A3	144 ° / -100 °	
A4	±350 °	
A5	±120 °	
A6	±350 °	
Speed with rated payload		
A1	100 °/s	
A2	90 °/s	
A3	90 °/s	
A4	120 °/s	
A5	110 °/s	
A6	160 °/s	

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-6 ).

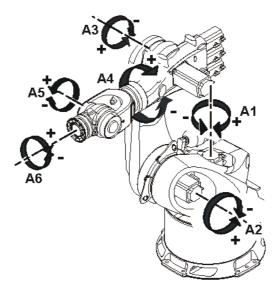


Fig. 4-6: Direction of rotation of robot axes

The diagram (>>> Fig. 4-7) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

Working envelope

4 Technical data

KUKA

Dimensions: mm

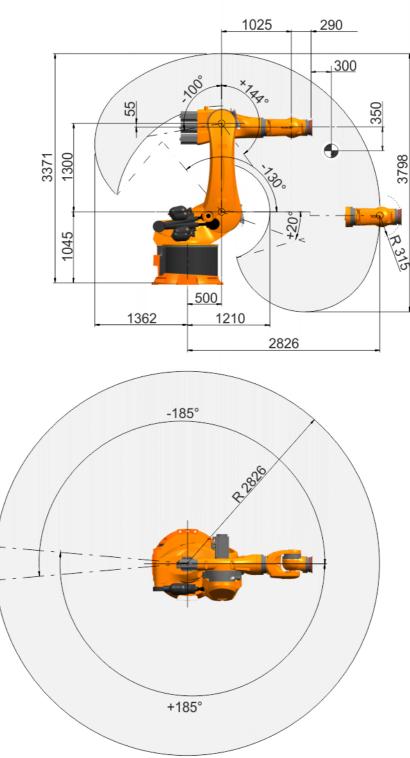


Fig. 4-7: Working envelope KR 360 R2830 (with F variant)

### 4.3.3 Payloads, KR 360 R2830 F

#### Payloads

Rated payload	360 kg
Rated mass moment of inertia	180 kgm²
Rated total load	410 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg	
Rated supplementary load, rotating column	0 kg	
Maximum supplementary load, rotating column	400 kg	
Rated supplementary load, link arm	0 kg	
Maximum supplementary load, link arm	100 kg	
Rated supplementary load, arm	50 kg	
Maximum supplementary load, arm	100 kg	
Nominal distance to load center of gravity		
Lxy	350 mm	
Lz	300 mm	

Load center of gravity P For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

Payload diagram

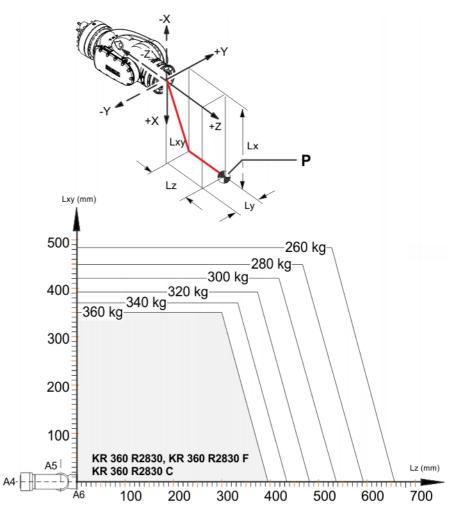


Fig. 4-8: Payload diagram KR 360 R2830 (with F variant)

	NOTICEThis loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand.The values determined here are necessary for planning the robot application.For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software.The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4F			
	Mounting flange	-		
Mounting flange	Screw grade Screw size Grip length Depth of engagement	12.9 M12 1.5 x nominal diameter min. 15 mm, max. 18.5 mm		

The mounting flange is depicted (>>> Fig. 4-9 ) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

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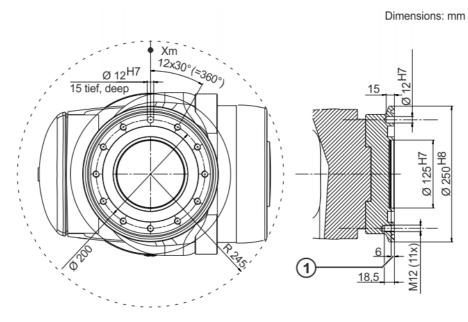


Fig. 4-9: Mounting flange

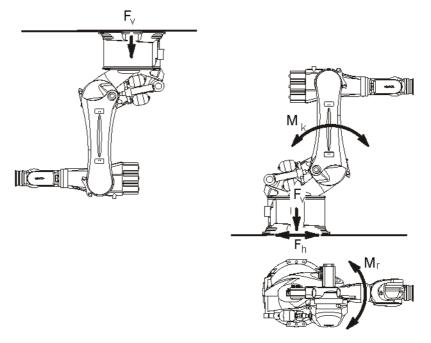
1 Fitting length

Locating element

#### 4.3.4 Loads acting on the foundation, KR 360 R2830 F

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

Κυκα



#### Fig. 4-10: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

#### 4.4 Technical data, KR 360 R2830 C

#### 4.4.1 Basic data, KR 360 R2830 C

#### **Basic data**

	KR 360 R2830 C
Number of axes	6
Number of controlled axes	6
Work envelope volume	51 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2385 kg
Rated payload	360 kg
Maximum reach	2485 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 65
Sound level	< 75 dB (A)
Mounting position	Ceiling
Robot footprint	-
Permissible angle of inclination	≤ 0 °

#### 4 Technical data KUKA

			KR 360 R2	830 C
	Default color			e: black (RAL 9005); ts: KUKA orange 2567
	Controller		KR C4	
Ambient condi-	Humidity class		3k3, DIN E	N 60721-3-3
tions	Ambient temperature			
	During operation		10 °C to 55	°C (283 K to 328 K)
	During storage/transport	ation	-40 °C to 60	0 °C (233 K to 333 K)
Connecting	Cable designation	Connector	designation	Interface with robot

cables

Banng blorago/tranoportation			
Cable designation	Connector of	designation	Interface with robot
Motor cable	X20.1 - X30	).1	Harting connectors at both ends
Motor cable	X20.4 - X30	).4	Harting connectors at both ends
Control cable	X21 - X31		HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)			M8 ring cable lug at both ends
Cable lengths			
Standard	7 m, 15 m, 25 m, 35 m, 50 m		

For detailed specifications of the connecting cables, see .

#### 4.4.2 Axis data, KR 360 R2830 C

#### Axis data

Range of motion		
A1	±185 °	
A2	20 ° / -130 °	
A3	144 ° / -100 °	
A4	±350 °	
A5	±120 °	
A6	±350 °	
Speed with rated payload		
A1	100 °/s	
A2	90 °/s	
A3	90 °/s	
A4	120 °/s	
A5	110 °/s	
A6	160 °/s	

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-11).

KR 360 FORTEC

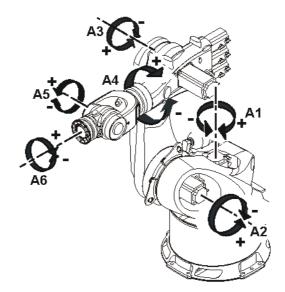


Fig. 4-11: Direction of rotation of robot axes

Working envelope The diagram (>>> Fig. 4-12) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

4 Technical data

**KUKA** 

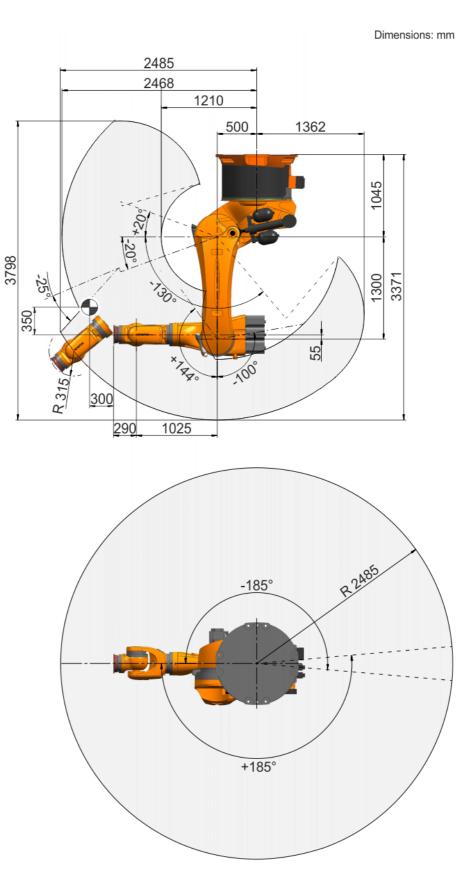


Fig. 4-12: Working envelope of KR 360 R2830 C

#### 4.4.3 Payloads, KR 360 R2830 C

#### Payloads

Rated payload	360 kg
Rated mass moment of inertia	180 kgm²

Rated total load	410 kg
Rated supplementary load, base frame	0 kg
Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gra	avity
Lxy	350 mm
Lz	300 mm

#### Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

**Payload diagram** 

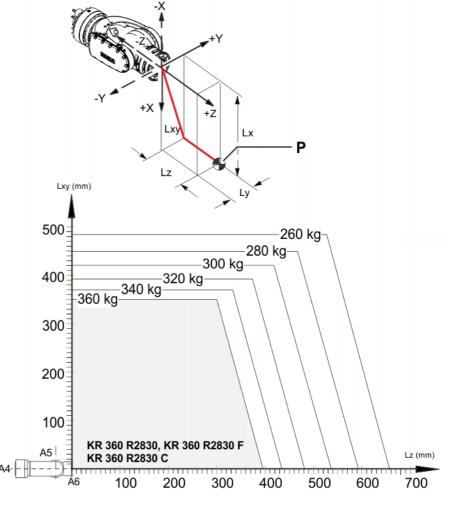


Fig. 4-13: Payload diagram KR 360 R2830 (with F variant)

	pacity. Both value tia) must be checked in all cases. Exc service life of the robot and overload t case the KUKA Roboter GmbH must The values determined here are necess For commissioning the robot, addition	the motors and the gears; in any such be consulted beforehand. Isary for planning the robot application. I input data are required in accor- ming instructions of the KUKA System Ing KUKA.Load. It is imperative for the
In-line wrist	In-line wrist type	ZH360-4
	Mounting flange	ISO 9409-1-160-11-M12
Mounting flange	Screw grade Screw size Grip length Depth of engagement	12.9 M12 1.5 x nominal diameter min. 15 mm, max. 18.5 mm

The mounting flange is depicted (>>> Fig. 4-14 ) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

12 H7

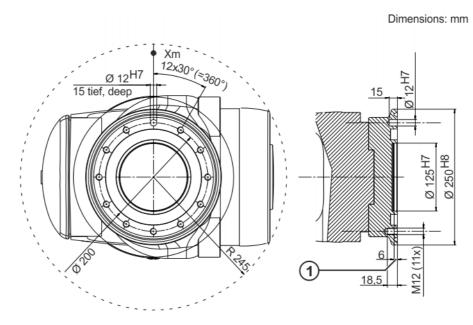


Fig. 4-14: Mounting flange

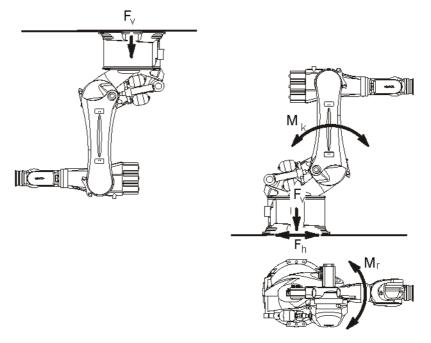
1 Fitting length

Locating element

#### 4.4.4 Loads acting on the foundation, KR 360 R2830 C

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

Κυκα



#### Fig. 4-15: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

#### 4.5 Technical data, KR 280 R3080

#### 4.5.1 Basic data, KR 280 R3080

#### **Basic data**

	KR 280 R3080
Number of axes	6
Number of controlled axes	6
Work envelope volume	88 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2415 kg
Rated payload	280 kg
Maximum reach	3076 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 65
Sound level	< 75 dB (A)
Mounting position	Floor
Robot footprint	-
Permissible angle of inclination	≤ 5 °

#### 4 Technical data KUKA

		KR 280 R3080
	Default color	Base frame: black (RAL 9005);
		Moving parts: KUKA orange 2567
	Controller	KR C4
condi-	Humidity class	3k3, DIN EN 60721-3-3
	Ambient temperature	
	During operation	10 °C to 55 °C (283 K to 328 K)
	During storage/transportation	-40 °C to 60 °C (233 K to 333 K)

Connecting
cables

Ambient tions

During storage/transportation		-40 °C to 60 °C (233 K to 333 K)	
Cable designation	Connector designation		Interface with robot
Motor cable	X20.1 - X30.1		Harting connectors at both ends
Motor cable	X20.4 - X30.4		Harting connectors at both ends
Control cable	X21 - X31		HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)			M8 ring cable lug at both ends
Cable lengths			
Standard	7 m, 15 m, 25 m, 35 m, 50 m		

For detailed specifications of the connecting cables, see .

#### 4.5.2 Axis data, KR 280 R3080

#### Axis data

Range of motion			
A1	±185 °		
A2	20 ° / -130 °		
A3	144 ° / -100 °		
A4	±350 °		
A5	±120 °		
A6	±350 °		
Speed with rated payload			
A1	100 °/s		
A2	90 °/s		
A3	90 °/s		
A4	120 °/s		
A5	110 °/s		
A6	160 °/s		

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-16 ).

KR 360 FORTEC

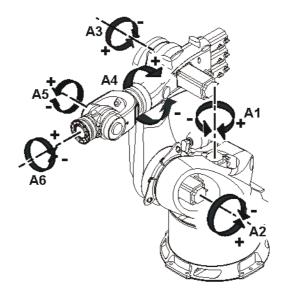


Fig. 4-16: Direction of rotation of robot axes

Working envelope The diagram (>>> Fig. 4-17) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

4 Technical data

KUKA

Dimensions: mm

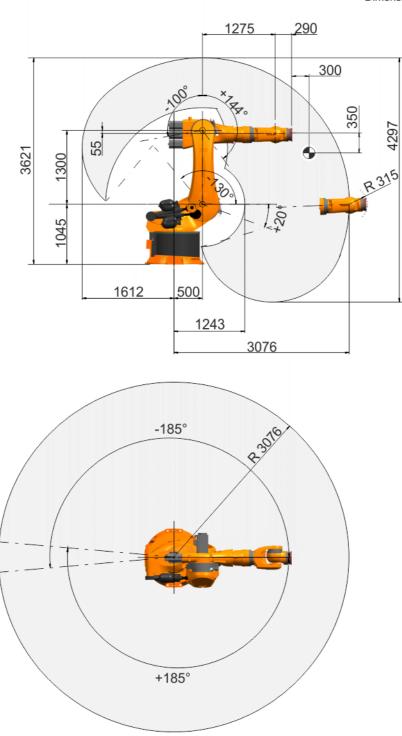


Fig. 4-17: Working envelope KR 280 R3080 (with F variant)

# 4.5.3 Payloads, KR 280 R3080

# Payloads

Rated payload	280 kg
Rated mass moment of inertia	140 kgm²
Rated total load	330 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gravity	
Lxy	350 mm
Lz	300 mm

# Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

**Payload diagram** 

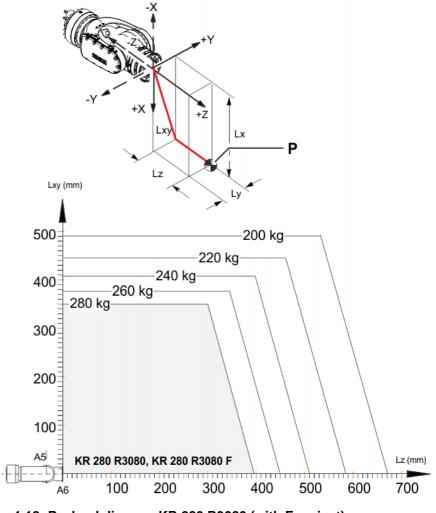


Fig. 4-18: Payload diagram KR 280 R3080 (with F variant)

	<b>NOTICE</b> This loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand. The values determined here are necessary for planning the robot application. For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software. The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4			
	Mounting flange	-		
Mounting flange	Screw grade12.9Screw sizeM12Grip length1.5 x nominal diameterDepth of engagementmin. 15 mm, max. 18.5 mm			

The mounting flange is depicted (>>> Fig. 4-19) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

12 <sup>H7</sup>

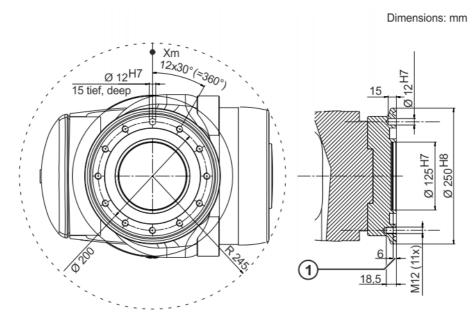


Fig. 4-19: Mounting flange

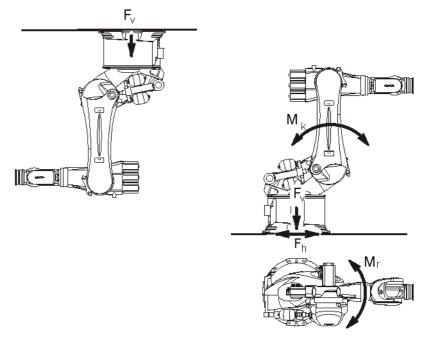
1 Fitting length

Locating element

# 4.5.4 Loads acting on the foundation, KR 280 R3080

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

Κυκα



#### Fig. 4-20: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

# 4.6 Technical data, KR 280 R3080 F

#### 4.6.1 Basic data, KR 280 R3080 F

# **Basic data**

	KR 280 R3080 F
Number of axes	6
Number of controlled axes	6
Work envelope volume	88 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2415 kg
Rated payload	280 kg
Maximum reach	3076 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 67
Sound level	< 75 dB (A)
Mounting position	Floor
Robot footprint	-
Permissible angle of inclination	≤ 5 °

# 4 Technical data KUKA

			KR 280 R3	080 F	
	Default color			e: black (RAL 9005); ts: KUKA orange 2567	
	Controller		KR C4		
Foundry robots	Overpressure in the a	rm	0.01 MPa (0.1 bar)		
	Compressed air		Free of oil and water		
	Compressed air suppl	y line	Air line in the cable set		
	Air consumption		0.1 m <sup>3</sup> /h		
	Air line connection		Quick Star PUN-6x1, b	push-in fitting for hose	
	Pressure regulator cor	nnection	R 1/8", inte	rnal thread	
	Input pressure		0.1 - 1.2 M	Pa (1 - 12 bar)	
	Pressure regulator		0.005 - 0.0	7 MPa (0.05 - 0.7 bar)	
	Manometer range		0.0 - 0.1 M	Pa (0.0 - 1.0 bar)	
	Filter gauge		25 - 30 µm		
	Thermal loading	Thermal		10 s/min at 353 K (180 °C)	
	Resistance		Increased resistance to dust, lubri- cants, coolants and water vapor.		
	Special paint finish on wrist		Heat-resistant and heat-reflecting silver paint finish on the in-line wrist.		
	Special paint finish on the robot		Special paint finish on the entire robot, and an additional protective clear coat.		
	Other ambient conditions		sulted if the	oter GmbH must be con- e robot is to be used r ambient conditions.	
Ambient condi-	Humidity class		3k3 DIN F	N 60721-3-3	
tions	Ambient temperature				
	During operation		10 °C to 55	°C (283 K to 328 K)	
	During storage/transportation		-40 °C to 60 °C (233 K to 333 K)		
Connecting	Cable designation	Connector	designation	Interface with robot	
cables	Motor cable	X20.1 - X30	D.1	Harting connectors at both ends	
	Motor cable	X20.4 - X30	0.4	Harting connectors at both ends	
	Control cable	X21 - X31		HAN 3A EMC at both ends	
	Ground conductor /			M8 ring cable lug at	

Cable designation	Connector designation	Interface with robot
Motor cable	X20.1 - X30.1	Harting connectors at both ends
Motor cable	X20.4 - X30.4	Harting connectors at both ends
Control cable	X21 - X31	HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)		M8 ring cable lug at both ends
Cable lengths		
<b>v</b>		
Standard	7 m, 15 m, 25 m, 35 m, 50 m	

For detailed specifications of the connecting cables, see .

#### 4.6.2 Axis data, KR 280 R3080 F

#### Axis data

Range of motion		
A1	±185 °	
A2	20 ° / -130 °	
A3	144 ° / -100 °	
A4	±350 °	
A5	±120 °	
A6	±350 °	
Speed with rated payload		
A1	100 °/s	
A2	90 °/s	
A3	90 °/s	
A4	120 °/s	
A5	110 °/s	
A6	160 °/s	

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-21).

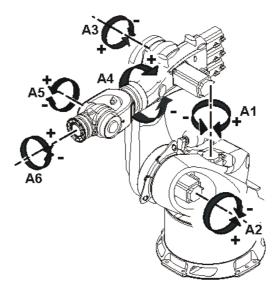


Fig. 4-21: Direction of rotation of robot axes

The diagram (>>> Fig. 4-22) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

Working envelope

4 Technical data

KUKA

Dimensions: mm

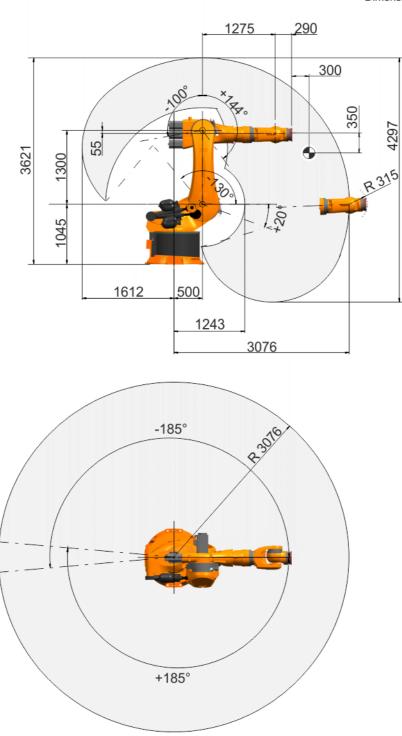


Fig. 4-22: Working envelope KR 280 R3080 (with F variant)

# 4.6.3 Payloads, KR 280 R3080 F

# Payloads

Rated payload	280 kg
Rated mass moment of inertia	140 kgm²
Rated total load	330 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gravity	
Lxy	350 mm
Lz	300 mm

# Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

**Payload diagram** 

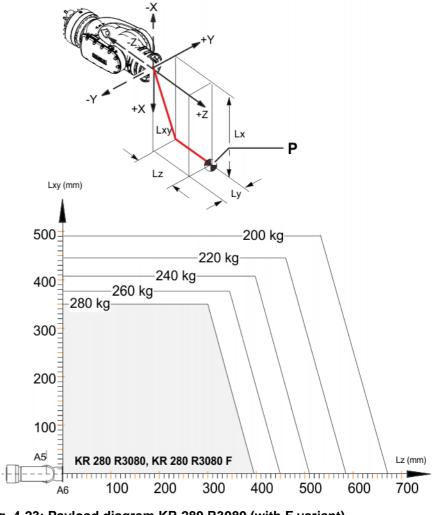
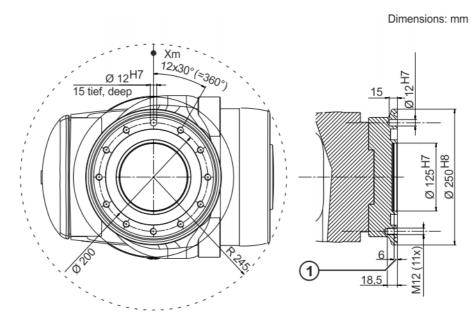


Fig. 4-23: Payload diagram KR 280 R3080 (with F variant)

	<b>NOTICE</b> This loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand. The values determined here are necessary for planning the robot application. For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software. The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4F			
	Mounting flange	-		
Mounting flange	Screw grade12.9Screw sizeM12Grip length1.5 x nominal diameterDepth of engagementmin. 15 mm, max. 18.5 mm			

The mounting flange is depicted (>>> Fig. 4-24 ) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

12 H7



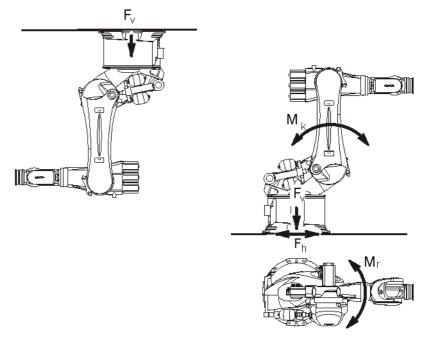
#### Fig. 4-24: Mounting flange

1 Fitting length

Locating element

### 4.6.4 Loads acting on the foundation, KR 280 R3080 F

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.



#### Fig. 4-25: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

# 4.7 Technical data, KR 240 R3330

#### 4.7.1 Basic data, KR 240 R3330

# Basic data

	KR 240 R3330
Number of axes	6
Number of controlled axes	6
Work envelope volume	114.5 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2421 kg
Rated payload	240 kg
Maximum reach	3326 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 65
Sound level	< 75 dB (A)
Mounting position	Floor
Robot footprint	-
Permissible angle of inclination	≤ 5 °

### 4 Technical data KUKA

		KR 240 R3330
	Default color	Base frame: black (RAL 9005); Moving parts: KUKA orange 2567
	Controller	KR C4
Ambient condi-	Humidity class	3k3, DIN EN 60721-3-3
tions	Ambient temperature	
	During operation	10 °C to 55 °C (283 K to 328 K)
	During storage/transportation	-40 °C to 60 °C (233 K to 333 K)

Connecting	Cable designation	Connector designation	Interface with robot
cables	Motor cable	X20.1 - X30.1	Harting connectors at both ends
	Motor cable	X20.4 - X30.4	Harting connectors at both ends
	Control cable	X21 - X31	HAN 3A EMC at both ends
	Ground conductor / equipotential bonding		M8 ring cable lug at both ends
	16 mm <sup>2</sup> (optional)		
	Cable lengths		
	Standard	7 m, 15 m, 25 m, 35 m, 9	50 m

For detailed specifications of the connecting cables, see .

#### 4.7.2 Axis data, KR 240 R3330

#### Axis data

Range of motion	
A1	±185 °
A2	20 ° / -130 °
A3	144 ° / -100 °
A4	±350 °
A5	±120 °
A6	±350 °
Speed with rated payload	
A1	100 °/s
A2	90 °/s
A3	90 °/s
A4	120 °/s
A5	110 °/s
A6	160 °/s

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-26).

KR 360 FORTEC

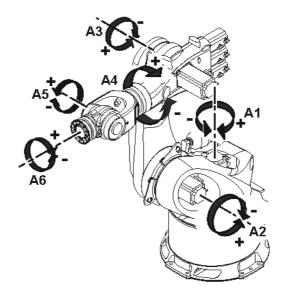


Fig. 4-26: Direction of rotation of robot axes

Working envelope The diagram (>>> Fig. 4-27) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

#### 4 Technical data

KUKA

Dimensions: mm

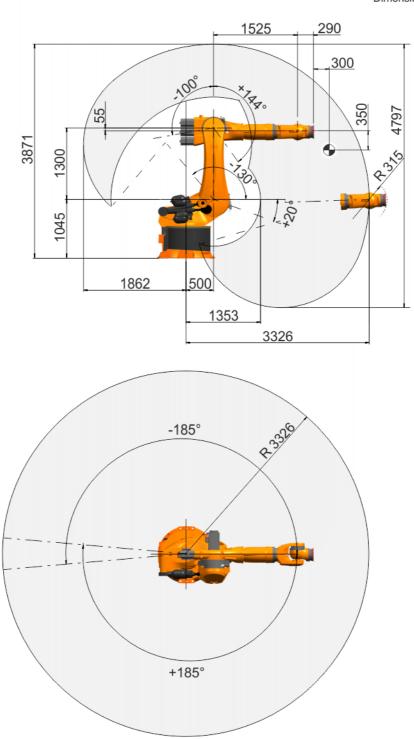


Fig. 4-27: Working envelope KR 240 R3330 (with F variant)

# 4.7.3 Payloads, KR 240 R3330

#### Payloads

Rated payload	240 kg
Rated mass moment of inertia	120 kgm <sup>2</sup>
Rated total load	290 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gravity	
Lxy	350 mm
Lz	300 mm

Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

Payload diagram

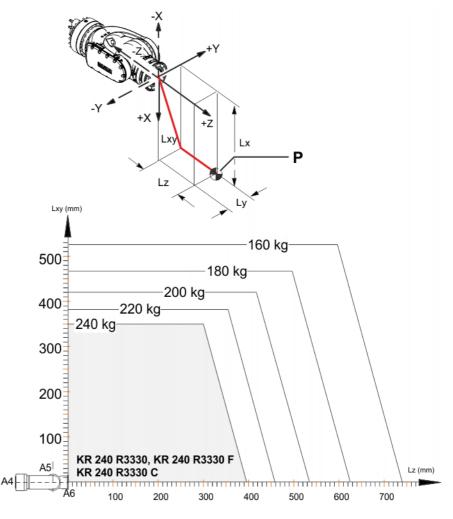


Fig. 4-28: Payload diagram KR 240 R3330 (with F variant)

	NOTICEThis loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand.The values determined here are necessary for planning the robot application.For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software.The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4			
	Mounting flange	-		
Mounting flange	Screw grade Screw size Grip length Depth of engagement	12.9 M12 1.5 x nominal diameter min. 15 mm, max. 18.5 mm		

The mounting flange is depicted (>>> Fig. 4-29) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

12 <sup>H7</sup>

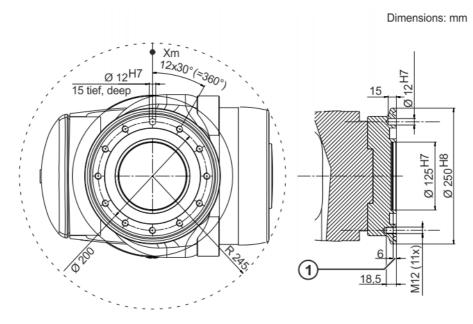


Fig. 4-29: Mounting flange

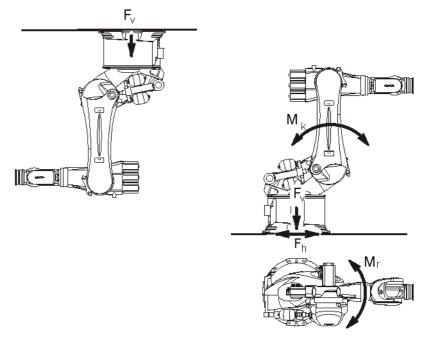
1 Fitting length

Locating element

# 4.7.4 Loads acting on the foundation, KR 240 R3330

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

Κυκα



#### Fig. 4-30: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

# 4.8 Technical data, KR 240 R3330 F

#### 4.8.1 Basic data, KR 240 R3330 F

# **Basic data**

	KR 240 R3330 F
Number of axes	6
Number of controlled axes	6
Work envelope volume	114.5 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2421 kg
Rated payload	240 kg
Maximum reach	3326 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 67
Sound level	< 75 dB (A)
Mounting position	Floor
Robot footprint	-
Permissible angle of inclination	≤ 5 °

# 4 Technical data KUKA

			KR 240 R3	330 F
	Default color			: black (RAL 9005); ts: KUKA orange 2567
	Controller		KR C4	
Foundry robots	Overpressure in the arm	I	0.01 MPa (	0.1 bar)
	Compressed air		Free of oil a	and water
	Compressed air supply l	ine	Air line in th	ne cable set
	Air consumption		0.1 m <sup>3</sup> /h	
	Air line connection		Quick Star PUN-6x1, b	oush-in fitting for hose lue
	Pressure regulator conn	ection	R 1/8", inte	rnal thread
	Input pressure		0.1 - 1.2 MI	<sup>D</sup> a (1 - 12 bar)
	Pressure regulator		0.005 - 0.07	7 MPa (0.05 - 0.7 bar)
	Manometer range		0.0 - 0.1 MPa (0.0 - 1.0 bar)	
	Filter gauge		25 - 30 μm	
	Thermal loading		10 s/min at 353 K (180 °C)	
	Resistance		Increased resistance to dust, lubri- cants, coolants and water vapor.	
	Special paint finish on wrist		Heat-resistant and heat-reflecting silver paint finish on the in-line wrist.	
	Special paint finish on the robot		Special paint finish on the entire robot, and an additional protective clear coat.	
	Other ambient conditions		KUKA Roboter GmbH must be con- sulted if the robot is to be used under other ambient conditions.	
A male to and the set				
Ambient condi-	Humidity class		3k3, DIN EN 60721-3-3	
tions	Ambient temperature			
	During operation		10 °C to 55 °C (283 K to 328 K)	
	During storage/transportation		-40 °C to 60 °C (233 K to 333 K)	
Connecting				
cables			designation	Interface with robot
UUDIG3	Motor cable	X20.1 - X30.1		Harting connectors at

Cable designation	Connector designation	Interface with robot
Motor cable	X20.1 - X30.1	Harting connectors at both ends
Motor cable	X20.4 - X30.4	Harting connectors at both ends
Control cable	X21 - X31	HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)		M8 ring cable lug at both ends
Cable lengths		
Standard	7 m, 15 m, 25 m, 35 m, 50 m	

For detailed specifications of the connecting cables, see .

#### 4.8.2 Axis data, KR 240 R3330 F

### Axis data

Range of motion	
A1	±185 °
A2	20 ° / -130 °
A3	144 ° / -100 °
A4	±350 °
A5	±120 °
A6	±350 °
Speed with rated payload	
A1	100 °/s
A2	90 °/s
A3	90 °/s
A4	120 °/s
A5	110 °/s
A6	160 °/s

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-31).

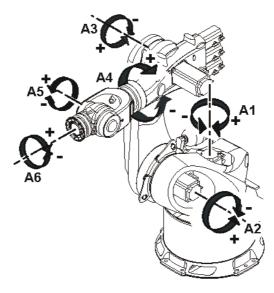


Fig. 4-31: Direction of rotation of robot axes

The diagram (>>> Fig. 4-32) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

Working envelope

#### 4 Technical data

KUKA

Dimensions: mm

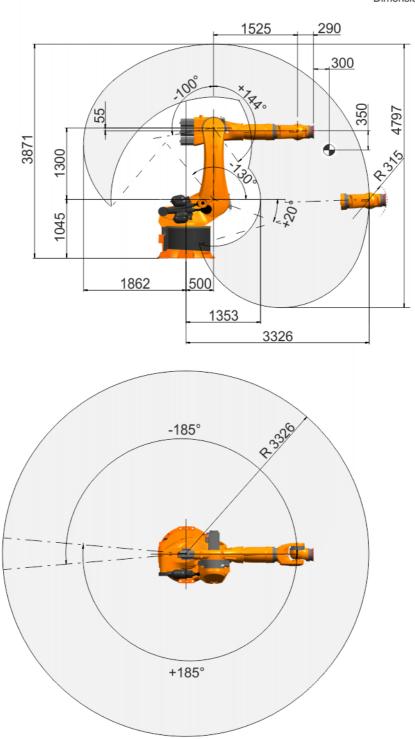


Fig. 4-32: Working envelope KR 240 R3330 (with F variant)

# 4.8.3 Payloads, KR 240 R3330 F

#### Payloads

Rated payload	240 kg
Rated mass moment of inertia	120 kgm <sup>2</sup>
Rated total load	290 kg
Rated supplementary load, base frame	0 kg

Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gravity	
Lxy	350 mm
Lz	300 mm

Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

Payload diagram

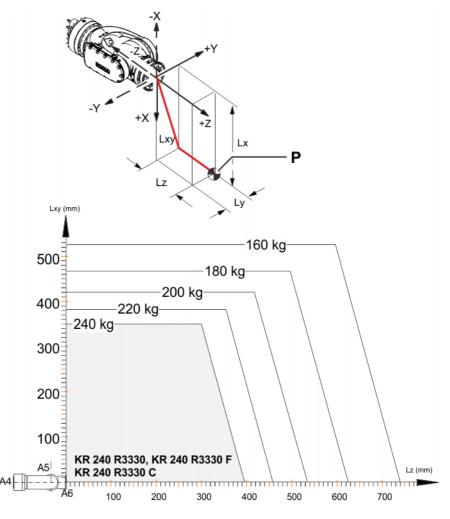
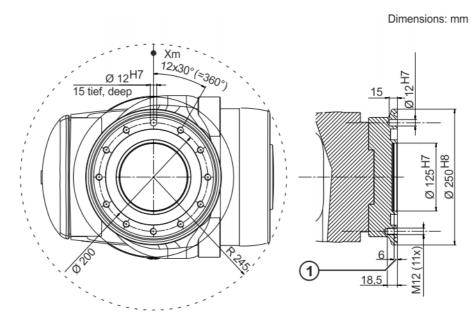


Fig. 4-33: Payload diagram KR 240 R3330 (with F variant)

	<b>NOTICE</b> This loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand. The values determined here are necessary for planning the robot application. For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software. The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4F			
	Mounting flange	-		
Mounting flange	Screw grade Screw size Grip length Depth of engagement	12.9 M12 1.5 x nominal diameter min. 15 mm, max. 18.5 mm		

The mounting flange is depicted (>>> Fig. 4-34 ) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

12 <sup>H7</sup>



#### Fig. 4-34: Mounting flange

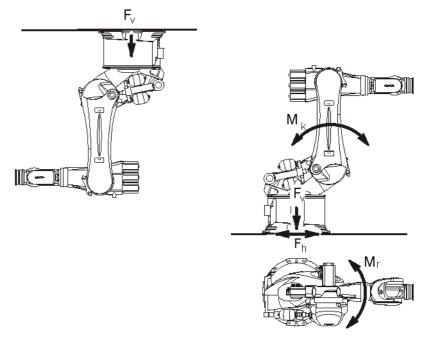
1 Fitting length

Locating element

### 4.8.4 Loads acting on the foundation, KR 240 R3330 F

Loads acting on<br/>the foundationThe specified forces and moments already include the payload and the inertia<br/>force (weight) of the robot.

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#### Fig. 4-35: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons. The supplementary loads are not taken into consideration in the calculation

of the foundation load. These supplementary loads must be taken into consideration for  $F_{v}$ .

# 4.9 Technical data, KR 240 R3330 C

#### 4.9.1 Basic data, KR 240 R3330 C

# **Basic data**

	KR 240 R3330 C
Number of axes	6
Number of controlled axes	6
Work envelope volume	89 m³
Pose repeatability (ISO 9283)	± 0.08 mm
Weight	approx. 2421 kg
Rated payload	240 kg
Maximum reach	2919 mm
Protection rating	IP 65
Protection rating, in-line wrist	IP 65
Sound level	< 75 dB (A)
Mounting position	Ceiling
Robot footprint	-
Permissible angle of inclination	≤ 0 °

### 4 Technical data KUKA

			KR 240 R3	330 C
	Default color			: black (RAL 9005); ts: KUKA orange 2567
	Controller		KR C4	
Ambient condi-	Humidity class		3k3, DIN El	N 60721-3-3
tions	Ambient temperature		•	
	During operation		10 °C to 55	°C (283 K to 328 K)
	During storage/transport	ation	-40 °C to 60	0 °C (233 K to 333 K)
			•	
Connecting	Cable designation	Connector	designation	Interface with robot

cables

During storage/transportation		-40 °C to 60 °C (233 K to 333 K)	
Cable designation	Connector designation		Interface with robot
Motor cable	X20.1 - X30.1		Harting connectors at both ends
Motor cable	X20.4 - X30.4		Harting connectors at both ends
Control cable	X21 - X31		HAN 3A EMC at both ends
Ground conductor / equipotential bonding 16 mm <sup>2</sup> (optional)			M8 ring cable lug at both ends
Cable lengths			
Standard	7 m, 15 m, 25 m, 35 m, 50 m		

For detailed specifications of the connecting cables, see .

#### 4.9.2 Axis data, KR 240 R3330 C

#### Axis data

Range of motion		
A1	±185 °	
A2	20 ° / -130 °	
A3	144 ° / -100 °	
A4	±350 °	
A5	±120 °	
A6	±350 °	
Speed with rated payload		
A1	100 °/s	
A2	90 °/s	
A3	90 °/s	
A4	120 °/s	
A5	110 °/s	
A6	160 °/s	

The direction of motion and the arrangement of the individual axes may be noted from the diagram (>>> Fig. 4-36).

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KR 360 FORTEC

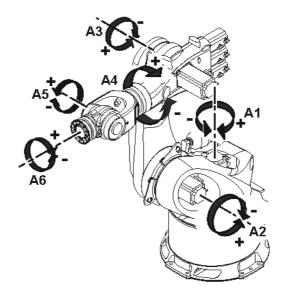


Fig. 4-36: Direction of rotation of robot axes

Working envelope The diagram (>>> Fig. 4-37) shows the load center of gravity, shape and size of the working envelope.

The reference point for the working envelope is the intersection of axis 4 with axis 5.

#### 4 Technical data



Dimensions: mm

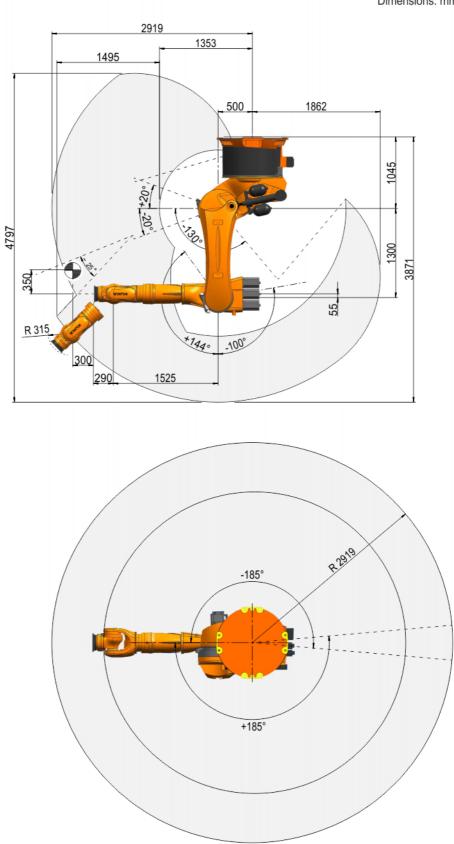


Fig. 4-37: Working envelope of KR 240 R3330 C

### 4.9.3 Payloads, KR 240 R3330 C

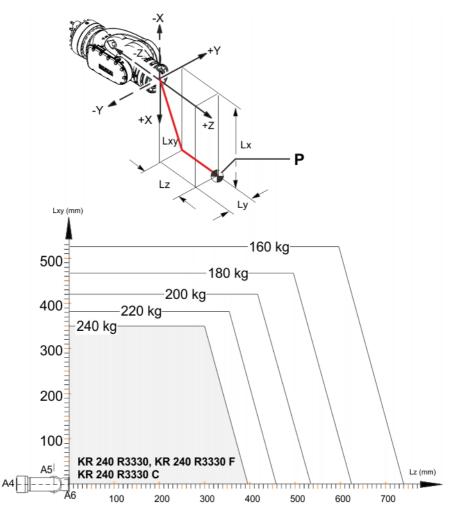
Payloads
----------

Rated payload	240 kg
Rated mass moment of inertia	120 kgm <sup>2</sup>
Rated total load	290 kg
Rated supplementary load, base frame	0 kg
Maximum supplementary load, base frame	0 kg
Rated supplementary load, rotating column	0 kg
Maximum supplementary load, rotating column	400 kg
Rated supplementary load, link arm	0 kg
Maximum supplementary load, link arm	100 kg
Rated supplementary load, arm	50 kg
Maximum supplementary load, arm	100 kg
Nominal distance to load center of gravity	
Lxy	350 mm
Lz	300 mm

# Load center of gravity P

For all payloads, the load center of gravity refers to the distance from the face of the mounting flange on axis 6. Refer to the payload diagram for the nominal distance.

Payload diagram



# Fig. 4-38: Payload diagram KR 240 R3330 (with F variant)

	NOTICEThis loading curve corresponds to the maximum load capacity. Both values (payload and mass moment of inertia) must be checked in all cases. Exceeding this capacity will reduce the service life of the robot and overload the motors and the gears; in any such case the KUKA Roboter GmbH must be consulted beforehand.The values determined here are necessary for planning the robot application.For commissioning the robot, additional input data are required in accordance with the operating and programming instructions of the KUKA System Software.The mass inertia must be verified using KUKA.Load. It is imperative for the load data to be entered in the robot controller!			
In-line wrist	In-line wrist type ZH360-4			
	Mounting flange	ISO 9409-1-160-11-M12		
Mounting flange	Screw grade Screw size Grip length Depth of engagement Locating element	12.9         M12         1.5 x nominal diameter         min. 15 mm, max. 18.5 mm         12 <sup>H7</sup>		

The mounting flange is depicted (>>> Fig. 4-39) with axis 6 in the zero position. The symbol  $X_m$  indicates the position of the locating element (bushing) in the zero position.

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Dimensions: mm

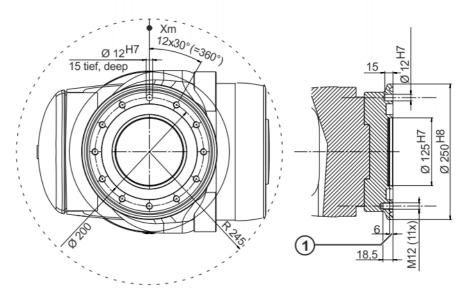


Fig. 4-39: Mounting flange

1 Fitting length

#### 4.9.4 Loads acting on the foundation, KR 240 R3330 C

Loads acting on the foundation

The specified forces and moments already include the payload and the inertia force (weight) of the robot.

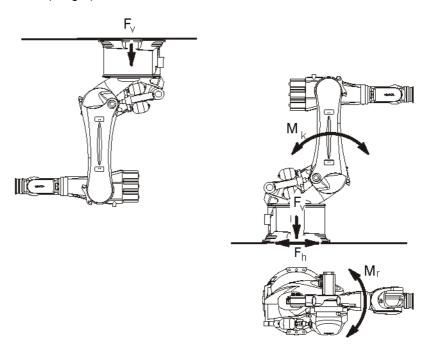


Fig. 4-40: Loads acting on the mounting base

Vertical force	40500 N
Horizontal force	23500 N
Tilting moment	84500 Nm
Torque about axis 1	45500 Nm

**NOTICE** The mounting base loads specified in the table are the maximum loads that may occur. They must be referred to when dimensioning the mounting bases and must be adhered to for safety reasons.

The supplementary loads are not taken into consideration in the calculation of the foundation load. These supplementary loads must be taken into consideration for  ${\rm F}_{\rm v}.$ 

# 4.10 Supplementary load

Description

The robot can carry supplementary loads on the arm, on the rotating column and on the link arm. When mounting the supplementary loads, be careful to observe the maximum permissible total load. The dimensions and positions of the installation options can be seen in the following diagram.

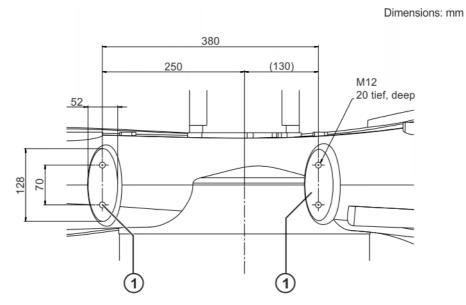


Fig. 4-41: Supplementary load, arm

1 Support bracket for supplementary load

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Dimensions: mm

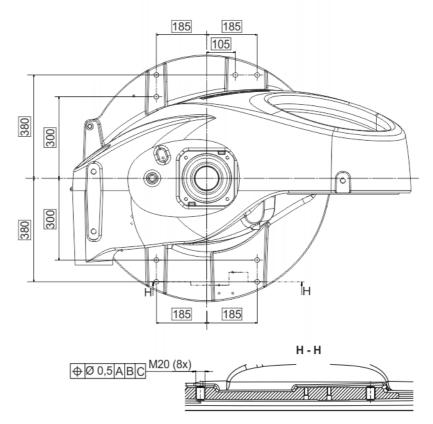


Fig. 4-42: Supplementary load, rotating column

Dimensions: mm

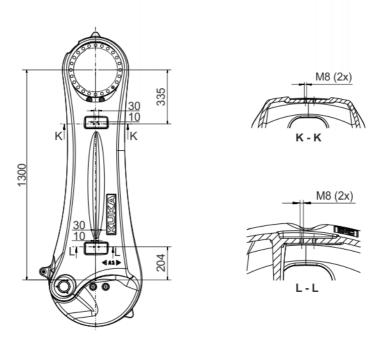


Fig. 4-43: Supplementary load, link arm

# 4.11 Plates and labels

**Plates and labels** 

The following plates and labels are attached to the robot. They must not be removed or rendered illegible. Illegible plates and labels must be replaced.

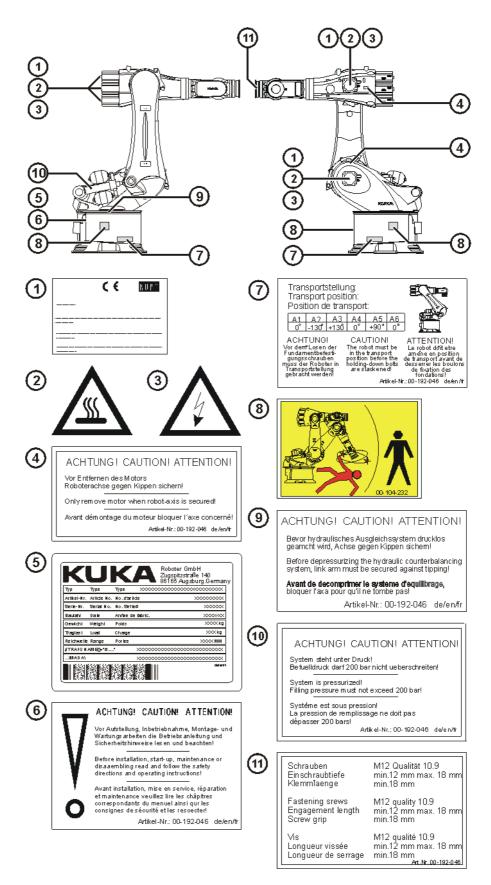


Fig. 4-44: Plates and labels

# 4.12 Stopping distances and times

#### 4.12.1 General information

Information concerning the data:

- The stopping distance is the angle traveled by the robot from the moment the stop signal is triggered until the robot comes to a complete standstill.
- The stopping time is the time that elapses from the moment the stop signal is triggered until the robot comes to a complete standstill.
- The data are given for the main axes A1, A2 and A3. The main axes are the axes with the greatest deflection.
- Superposed axis motions can result in longer stopping distances.
- Stopping distances and stopping times in accordance with DIN EN ISO 10218-1, Annex B.
- Stop categories:
  - Stop category 0 » STOP 0
  - Stop category 1 » STOP 1

according to IEC 60204-1

- The values specified for Stop 0 are guide values determined by means of tests and simulation. They are average values which conform to the requirements of DIN EN ISO 10218-1. The actual stopping distances and stopping times may differ due to internal and external influences on the braking torque. It is therefore advisable to determine the exact stopping distances and stopping times where necessary under the real conditions of the actual robot application.
- Measuring technique

The stopping distances were measured using the robot-internal measuring technique.

The wear on the brakes varies depending on the operating mode, robot application and the number of STOP 0 triggered. It is therefore advisable to check the stopping distance at least once a year.

#### 4.12.2 Terms used

Term	Description
m	Mass of the rated load and the supplementary load on the arm.
Phi	Angle of rotation (°) about the corresponding axis. This value can be entered in the controller via the KCP and is displayed on the KCP.
POV	Program override (%) = velocity of the robot motion. This value can be entered in the controller via the KCP and is displayed on the KCP.
Extension	Distance (I in %) (>>> Fig. 4-45) between axis 1 and the intersection of axes 4 and 5. With parallelogram robots, the distance between axis 1 and the intersection of axis 6 and the mounting flange.
КСР	The KCP teach pendant has all the operator control and display functions required for operating and pro- gramming the robot system.

Issued: 16.04.2014 Version: Spez KR 360 FORTEC V2

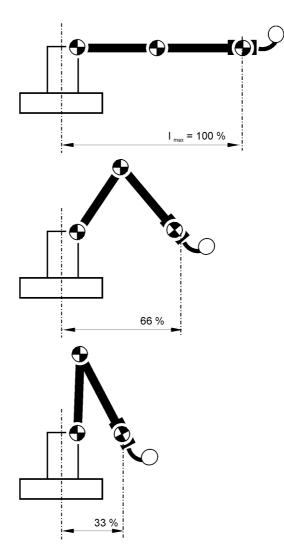


Fig. 4-45: Extension

# 4.12.3 Stopping distances and times KR 360 R2830, KR 360 R2830 F, KR 360 R2830 C

#### 4.12.3.1 Stopping distances and stopping times for STOP 0, axis 1 to axis 3

The table shows the stopping distances and stopping times after a STOP 0 (category 0 stop) is triggered. The values refer to the following configuration:

- Extension I = 100%
- Program override POV = 100%
- Mass m = maximum load (rated load + supplementary load on arm)

	Stopping distance (°)	Stopping time (s)
Axis 1	57.64	1.03
Axis 2	44.11	0.789
Axis 3	24.57	0.379

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# 4.12.3.2 Stopping distances and stopping times for STOP 1, axis 1

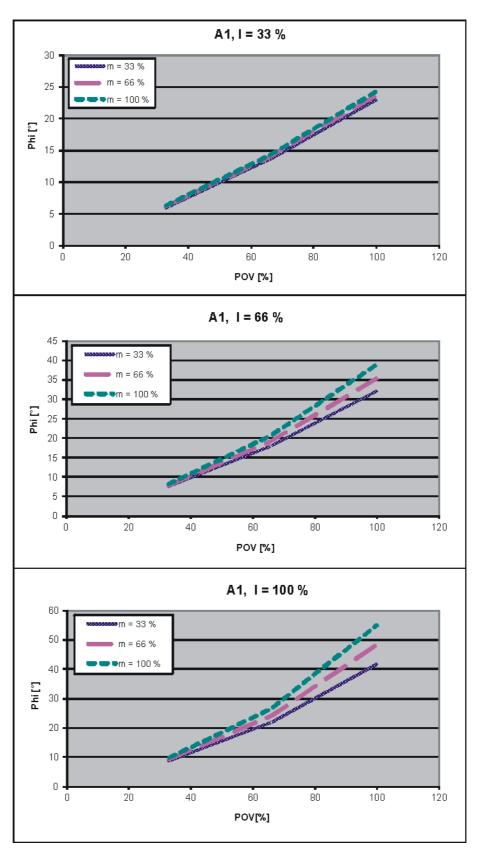


Fig. 4-46: Stopping distances for STOP 1, axis 1

# 4 Technical data KUKA

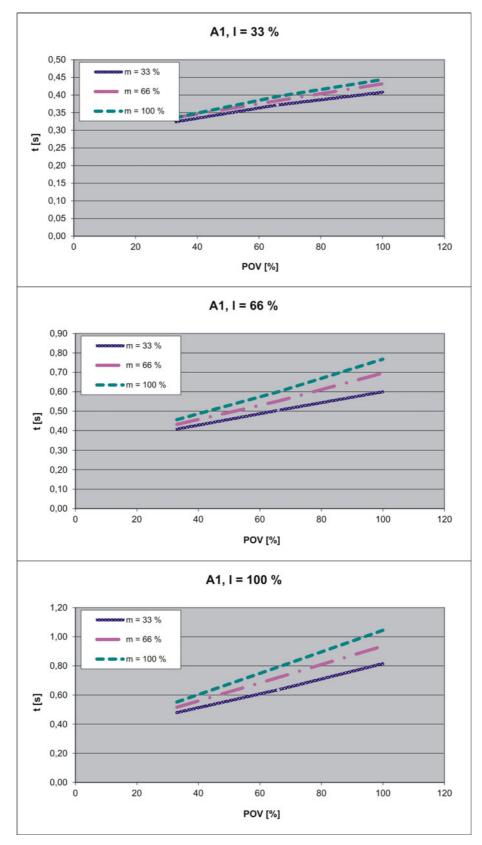


Fig. 4-47: Stopping times for STOP 1, axis 1

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# 4.12.3.3 Stopping distances and stopping times for STOP 1, axis 2

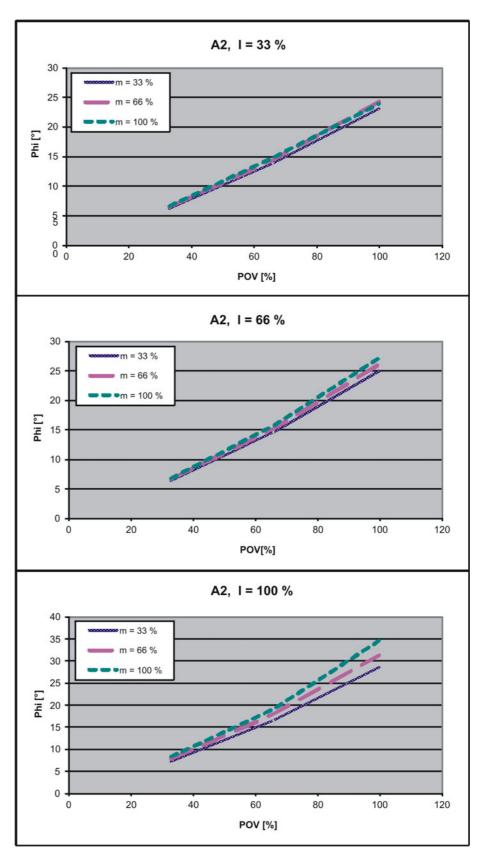


Fig. 4-48: Stopping distances for STOP 1, axis 2

# 4 Technical data KUKA

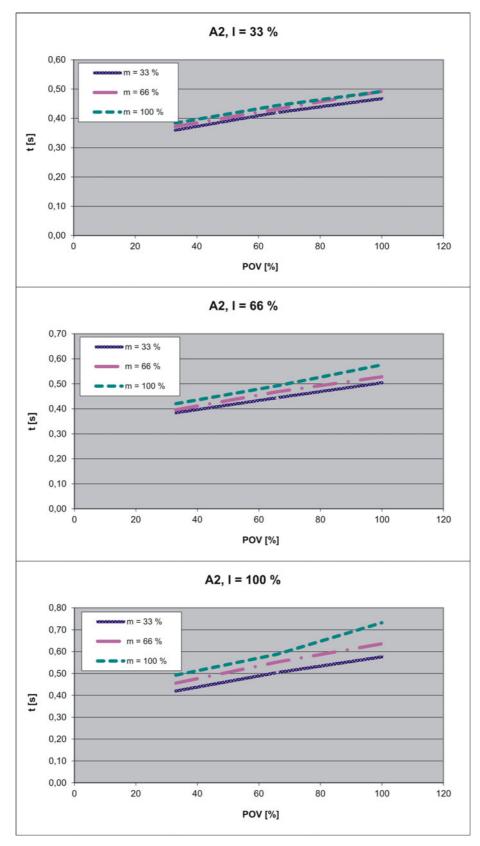
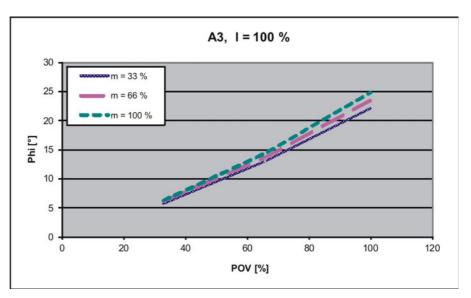


Fig. 4-49: Stopping times for STOP 1, axis 2

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# 4.12.3.4 Stopping distances and stopping times for STOP 1, axis 3





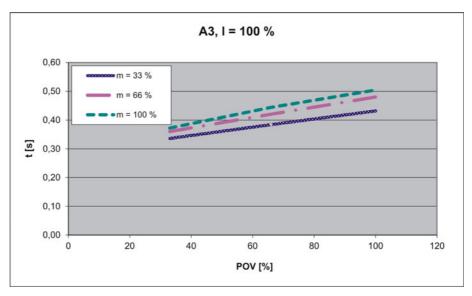


Fig. 4-51: Stopping times for STOP 1, axis 3

# 4.12.4 Stopping distances and times KR 280 R3080, KR 280 R3080 F

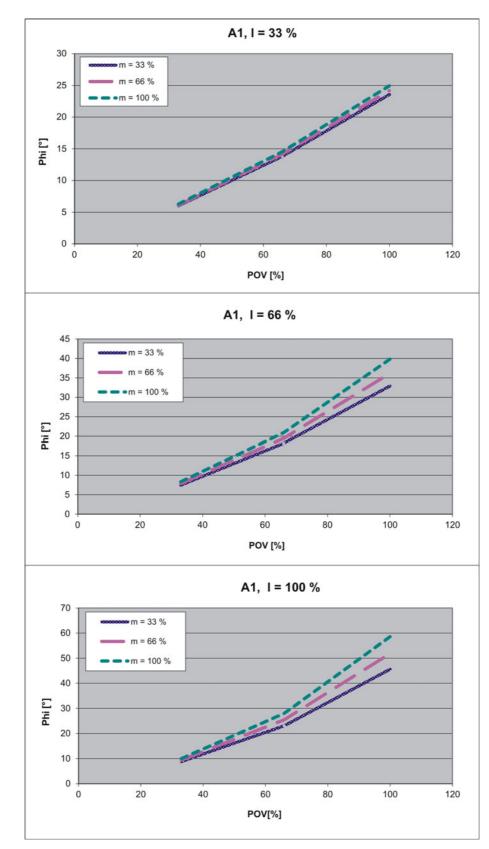
# 4.12.4.1 Stopping distances and stopping times for STOP 0, axis 1 to axis 3

The table shows the stopping distances and stopping times after a STOP 0 (category 0 stop) is triggered. The values refer to the following configuration:

- Extension I = 100%
- Program override POV = 100%
- Mass m = maximum load (rated load + supplementary load on arm)

	Stopping distance (°)	Stopping time (s)
Axis 1	57.73	1.032
Axis 2	43.06	0.777
Axis 3	25.50	0.398





4.12.4.2 Stopping distances and stopping times for STOP 1, axis 1

Fig. 4-52: Stopping distances for STOP 1, axis 1

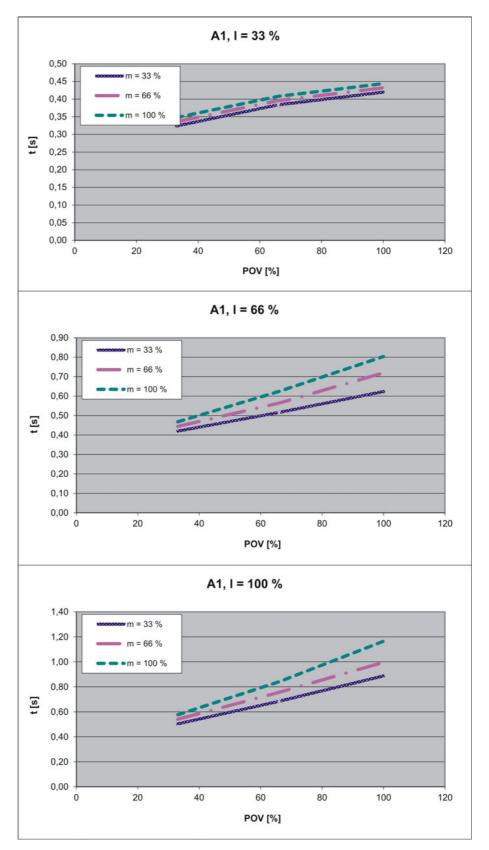
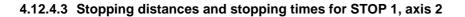


Fig. 4-53: Stopping times for STOP 1, axis 1

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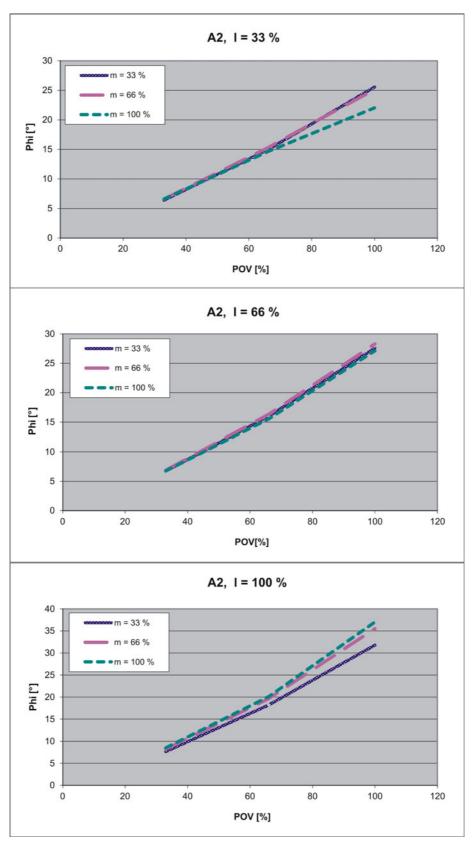


Fig. 4-54: Stopping distances for STOP 1, axis 2

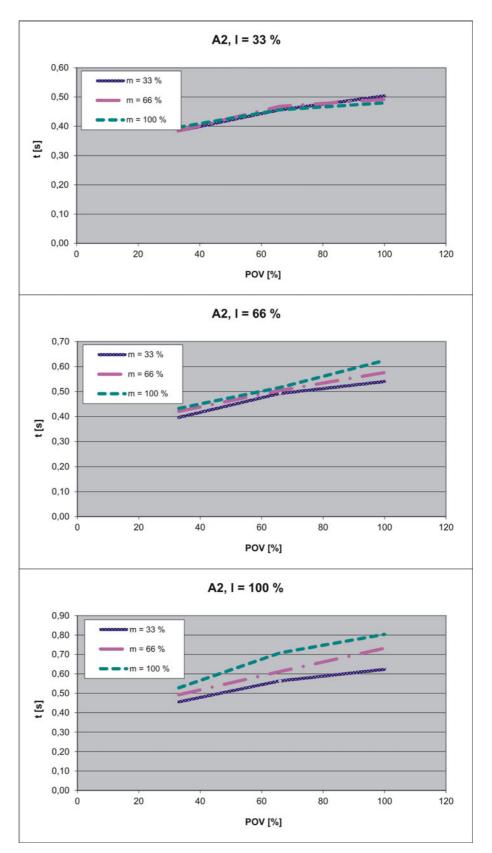


Fig. 4-55: Stopping times for STOP 1, axis 2

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4.12.4.4 Stopping distances and stopping times for STOP 1, axis 3

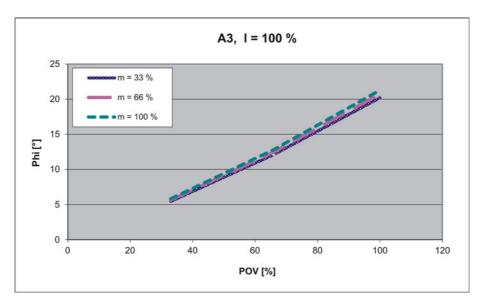


Fig. 4-56: Stopping distances for STOP 1, axis 3

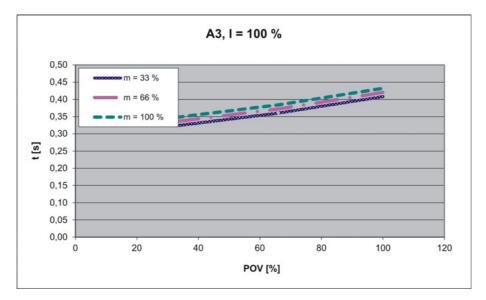


Fig. 4-57: Stopping times for STOP 1, axis 3

# 4.12.5 Stopping distances and times KR 240 R3330, KR 240 R3330 F, KR 240 R3330 C

# 4.12.5.1 Stopping distances and stopping times for STOP 0, axis 1 to axis 3

The table shows the stopping distances and stopping times after a STOP 0 (category 0 stop) is triggered. The values refer to the following configuration:

- Extension I = 100%
- Program override POV = 100%
- Mass m = maximum load (rated load + supplementary load on arm)

	Stopping distance (°)	Stopping time (s)	
Axis 1	58.81	1.056	
Axis 2	43.91	0.799	
Axis 3	26.73	0.425	

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# 4.12.5.2 Stopping distances and stopping times for STOP 1, axis 1

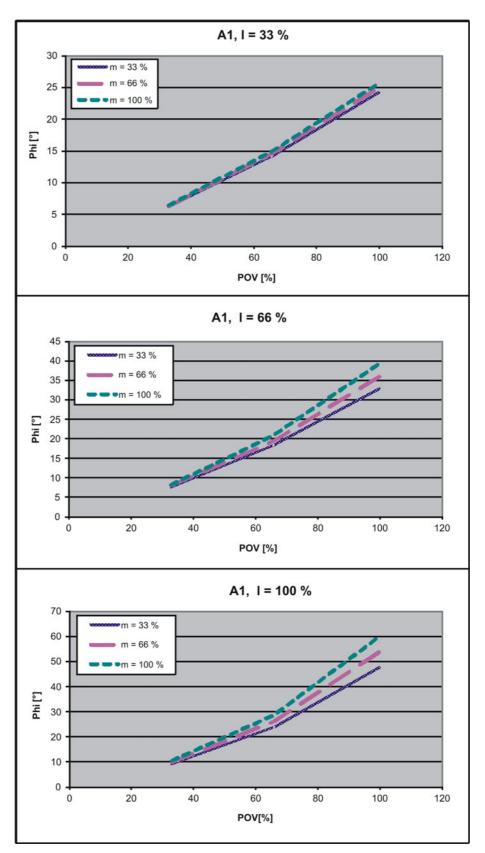


Fig. 4-58: Stopping distances for STOP 1, axis 1

# 4 Technical data KUKA

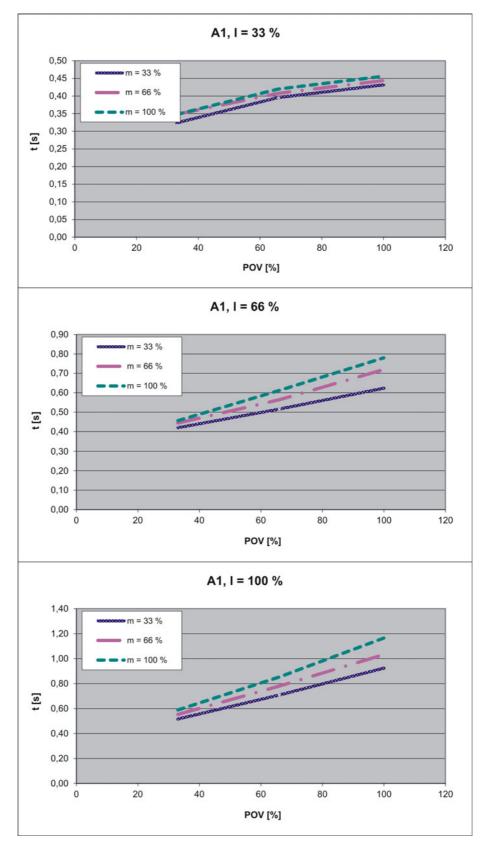


Fig. 4-59: Stopping times for STOP 1, axis 1

ΚυκΑ

# 4.12.5.3 Stopping distances and stopping times for STOP 1, axis 2

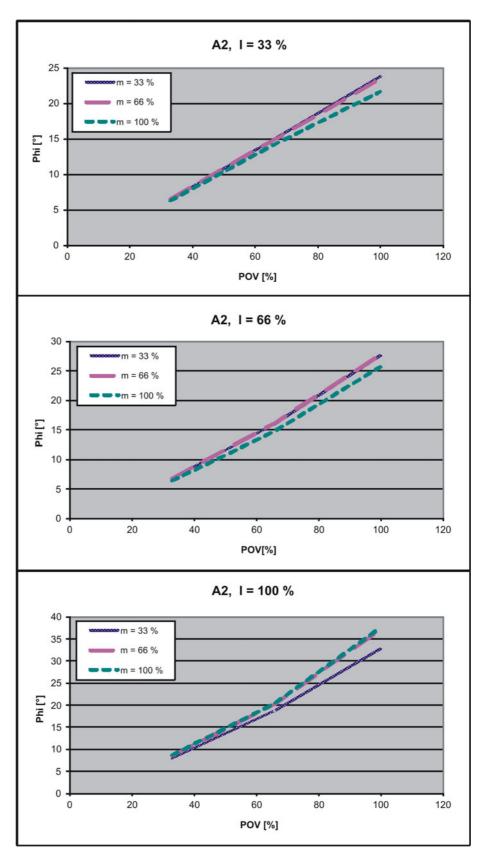


Fig. 4-60: Stopping distances for STOP 1, axis 2

4 Technical data

# KUKA

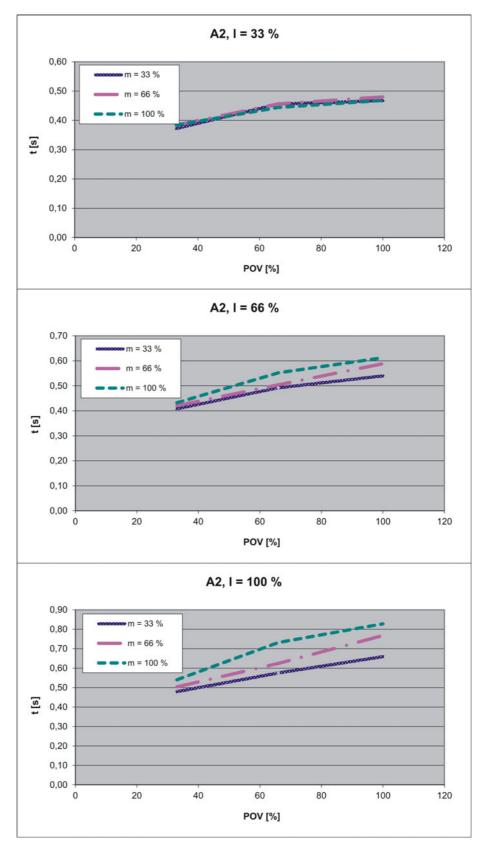
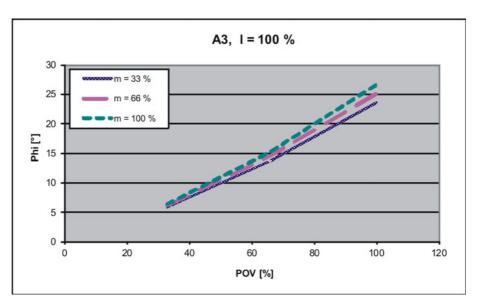


Fig. 4-61: Stopping times for STOP 1, axis 2

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# 4.12.5.4 Stopping distances and stopping times for STOP 1, axis 3





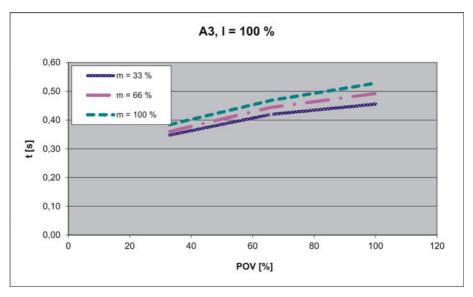


Fig. 4-63: Stopping times for STOP 1, axis 3

#### 5 Safety

#### 5.1 General

This "Safety" chapter refers to a mechanical component of an industrial robot. If the mechanical component is used together with a KUKA robot

controller, the "Safety" chapter of the operating instructions or assembly instructions of the robot controller must be used!

This contains all the information provided in this "Safety" chapter. It also contains additional safety information relating to the robot controller which must be observed.

Where this "Safety" chapter uses the term "industrial robot", this also refers to the individual mechanical component if applicable.

#### 5.1.1 Liability

The device described in this document is either an industrial robot or a component thereof.

Components of the industrial robot:

- Manipulator
- Robot controller
- Teach pendant
- Connecting cables
- External axes (optional)

e.g. linear unit, turn-tilt table, positioner

- Software
- Options, accessories

The industrial robot is built using state-of-the-art technology and in accordance with the recognized safety rules. Nevertheless, misuse of the industrial robot may constitute a risk to life and limb or cause damage to the industrial robot and to other material property.

The industrial robot may only be used in perfect technical condition in accordance with its designated use and only by safety-conscious persons who are fully aware of the risks involved in its operation. Use of the industrial robot is subject to compliance with this document and with the declaration of incorporation supplied together with the industrial robot. Any functional disorders affecting safety must be rectified immediately.

Safety infor-Safety information cannot be held against KUKA Roboter GmbH. Even if all safety instructions are followed, this is not a guarantee that the industrial robot mation will not cause personal injuries or material damage.

> No modifications may be carried out to the industrial robot without the authorization of KUKA Roboter GmbH. Additional components (tools, software, etc.), not supplied by KUKA Roboter GmbH, may be integrated into the industrial robot. The user is liable for any damage these components may cause to the industrial robot or to other material property.

> In addition to the Safety chapter, this document contains further safety instructions. These must also be observed.

#### 5.1.2 Intended use of the industrial robot

The industrial robot is intended exclusively for the use designated in the "Purpose" chapter of the operating instructions or assembly instructions.

Any use or application deviating from the intended use is deemed to be misuse and is not allowed. The manufacturer is not liable for any damage resulting from such misuse. The risk lies entirely with the user.

Operation of the industrial robot in accordance with its intended use also requires compliance with the operating and assembly instructions for the individual components, with particular reference to the maintenance specifications.

**Misuse** Any use or application deviating from the intended use is deemed to be misuse and is not allowed. This includes e.g.:

- Transportation of persons and animals
- Use as a climbing aid
- Operation outside the specified operating parameters
- Use in potentially explosive environments
- Operation without additional safeguards
- Outdoor operation
- Underground operation

#### 5.1.3 EC declaration of conformity and declaration of incorporation

The industrial robot constitutes partly completed machinery as defined by the EC Machinery Directive. The industrial robot may only be put into operation if the following preconditions are met:

The industrial robot is integrated into a complete system.

Or: The industrial robot, together with other machinery, constitutes a complete system.

Or: All safety functions and safeguards required for operation in the complete machine as defined by the EC Machinery Directive have been added to the industrial robot.

The complete system complies with the EC Machinery Directive. This has been confirmed by means of an assessment of conformity.

**Declaration of conformity** The system integrator must issue a declaration of conformity for the complete system in accordance with the Machinery Directive. The declaration of conformity forms the basis for the CE mark for the system. The industrial robot must always be operated in accordance with the applicable national laws, regulations and standards.

> The robot controller is CE certified under the EMC Directive and the Low Voltage Directive.

**Declaration of incorporation incorporation incorporation incorporation incorporation in accordance in accordance in a ccordance in tegral parts of this declaration of incorporation**.

> The declaration of incorporation declares that the start-up of the partly completed machinery is not allowed until the partly completed machinery has been incorporated into machinery, or has been assembled with other parts to form machinery, and this machinery complies with the terms of the EC Machinery Directive, and the EC declaration of conformity is present in accordance with Annex II A.

### 5.1.4 Terms used

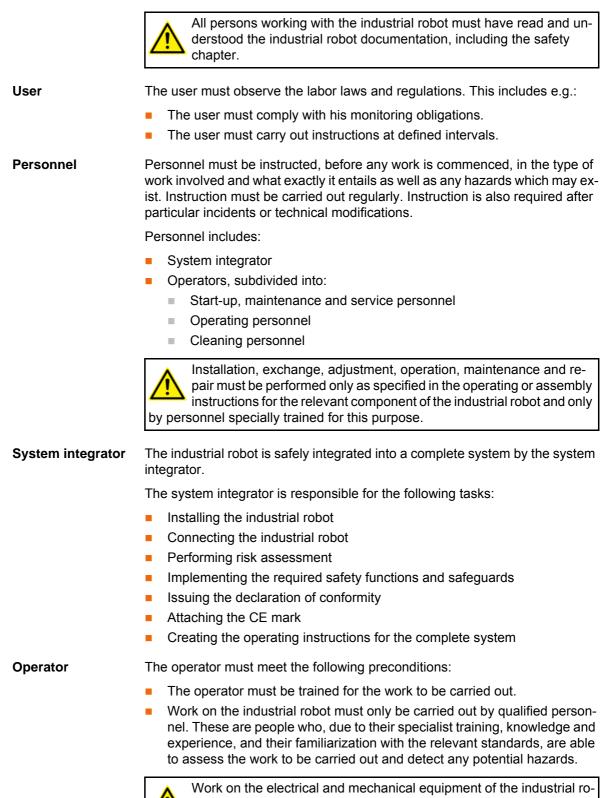
Term	Description
Axis range	Range of each axis, in degrees or millimeters, within which it may move. The axis range must be defined for each axis.
Stopping distance	Stopping distance = reaction distance + braking distance
	The stopping distance is part of the danger zone.
Workspace	The manipulator is allowed to move within its workspace. The work- space is derived from the individual axis ranges.
Operator (User)	The user of the industrial robot can be the management, employer or delegated person responsible for use of the industrial robot.
Danger zone	The danger zone consists of the workspace and the stopping distances.
Service life	The service life of a safety-relevant component begins at the time of delivery of the component to the customer.
	The service life is not affected by whether the component is used in a robot controller or elsewhere or not, as safety-relevant components are also subject to aging during storage.
KCP	KUKA Control Panel
	Teach pendant for the KR C2/KR C2 edition2005
	The KCP has all the operator control and display functions required for operating and programming the industrial robot.
KUKA smartPAD	see "smartPAD"
Manipulator	The robot arm and the associated electrical installations
Safety zone	The safety zone is situated outside the danger zone.
smartPAD	Teach pendant for the KR C4
	The smartPAD has all the operator control and display functions required for operating and programming the industrial robot.
Stop category 0	The drives are deactivated immediately and the brakes are applied. The manipulator and any external axes (optional) perform path-oriented braking.
	Note: This stop category is called STOP 0 in this document.
Stop category 1	The manipulator and any external axes (optional) perform path-main- taining braking. The drives are deactivated after 1 s and the brakes are applied.
	Note: This stop category is called STOP 1 in this document.
Stop category 2	The drives are not deactivated and the brakes are not applied. The manipulator and any external axes (optional) are braked with a normal braking ramp.
	Note: This stop category is called STOP 2 in this document.
System integrator (plant integrator)	System integrators are people who safely integrate the industrial robot into a complete system and commission it.
T1	Test mode, Manual Reduced Velocity (<= 250 mm/s)
T2	Test mode, Manual High Velocity (> 250 mm/s permissible)
External axis	Motion axis which is not part of the manipulator but which is controlled using the robot controller, e.g. KUKA linear unit, turn-tilt table, Posiflex.

# 5.2 Personnel

The following persons or groups of persons are defined for the industrial robot:

User

Personnel



# 5.3 Workspace, safety zone and danger zone

Workspaces are to be restricted to the necessary minimum size. A workspace must be safeguarded using appropriate safeguards.

bot may only be carried out by specially trained personnel.

5 Safety

The safeguards (e.g. safety gate) must be situated inside the safety zone. In the case of a stop, the manipulator and external axes (optional) are braked and come to a stop within the danger zone.

The danger zone consists of the workspace and the stopping distances of the manipulator and external axes (optional). It must be safeguarded by means of physical safeguards to prevent danger to persons or the risk of material damage.

### 5.4 Overview of protective equipment

The protective equipment of the mechanical component may include:

- Mechanical end stops
- Mechanical axis range limitation (optional)
- Axis range monitoring (optional)
- Release device (optional)
- Labeling of danger areas

Not all equipment is relevant for every mechanical component.

#### 5.4.1 Mechanical end stops

Depending on the robot variant, the axis ranges of the main and wrist axes of the manipulator are partially limited by mechanical end stops.

Additional mechanical end stops can be installed on the external axes.

**WARNING** If the manipulator or an external axis hits an obstruction or a mechanical end stop or axis range limitation, the manipulator can no longer be operated safely. The manipulator must be taken out of operation and KUKA Roboter GmbH must be consulted before it is put back into operation (>>> 8 "KUKA Service" Page 111).

#### 5.4.2 Mechanical axis range limitation (optional)

Some manipulators can be fitted with mechanical axis range limitation in axes A1 to A3. The adjustable axis range limitation systems restrict the working range to the required minimum. This increases personal safety and protection of the system.

In the case of manipulators that are not designed to be fitted with mechanical axis range limitation, the workspace must be laid out in such a way that there is no danger to persons or material property, even in the absence of mechanical axis range limitation.

If this is not possible, the workspace must be limited by means of photoelectric barriers, photoelectric curtains or obstacles on the system side. There must be no shearing or crushing hazards at the loading and transfer areas.



This option is not available for all robot models. Information on specific robot models can be obtained from KUKA Roboter GmbH.

# 5.4.3 Axis range monitoring (optional)

Some manipulators can be fitted with dual-channel axis range monitoring systems in main axes A1 to A3. The positioner axes may be fitted with additional axis range monitoring systems. The safety zone for an axis can be adjusted **KUKA** 

and monitored using an axis range monitoring system. This increases personal safety and protection of the system.

This option is not available for the KR C4. This option is not available for all robot models. Information on specific robot models can be obtained from KUKA Roboter GmbH.

#### 5.4.4 Options for moving the manipulator without drive energy

The system user is responsible for ensuring that the training of personnel with regard to the response to emergencies or exceptional situations also includes how the manipulator can be moved without drive energy.

**Description** The following options are available for moving the manipulator without drive energy after an accident or malfunction:

Release device (optional)

The release device can be used for the main axis drive motors and, depending on the robot variant, also for the wrist axis drive motors.

Brake release device (option)

The brake release device is designed for robot variants whose motors are not freely accessible.

Moving the wrist axes directly by hand

There is no release device available for the wrist axes of variants in the low payload category. This is not necessary because the wrist axes can be moved directly by hand.



Information about the options available for the various robot models and about how to use them can be found in the assembly and operating instructions for the robot or requested from KUKA Roboter

**NOTICE** Moving the manipulator without drive energy can damage the motor brakes of the axes concerned. The motor must be replaced if the brake has been damaged. The manipulator may therefore be moved without drive energy only in emergencies, e.g. for rescuing persons.

#### 5.4.5 Labeling on the industrial robot

All plates, labels, symbols and marks constitute safety-relevant parts of the industrial robot. They must not be modified or removed.

Labeling on the industrial robot consists of:

- Identification plates
- Warning signs
- Safety symbols
- Designation labels
- Cable markings
- Rating plates



Further information is contained in the technical data of the operating instructions or assembly instructions of the components of the industrial robot.

# 5.5 Safety measures

#### 5.5.1 General safety measures

The industrial robot may only be used in perfect technical condition in accordance with its intended use and only by safety-conscious persons. Operator errors can result in personal injury and damage to property.

It is important to be prepared for possible movements of the industrial robot even after the robot controller has been switched off and locked out. Incorrect installation (e.g. overload) or mechanical defects (e.g. brake defect) can cause the manipulator or external axes to sag. If work is to be carried out on a switched-off industrial robot, the manipulator and external axes must first be moved into a position in which they are unable to move on their own, whether the payload is mounted or not. If this is not possible, the manipulator and external axes must be secured by appropriate means.

**A DANGER** In the absence of operational safety functions and safeguards, the industrial robot can cause personal injury or material damage. If safety functions or safeguards are dismantled or deactivated, the industrial robot may not be operated.

**A DANGER** Standing underneath the robot arm can cause death or injuries. For this reason, standing underneath the robot arm is prohibited!

**CAUTION** The motors reach temperatures during operation which can cause burns to the skin. Contact must be avoided. Appropriate safety precautions must be taken, e.g. protective gloves must be worn.

**KCP/smartPAD** The user must ensure that the industrial robot is only operated with the KCP/ smartPAD by authorized persons.

> If more than one KCP/smartPAD is used in the overall system, it must be ensured that each device is unambiguously assigned to the corresponding industrial robot. They must not be interchanged.

> **WARNING** The operator must ensure that decoupled KCPs/smart-PADs are immediately removed from the system and stored out of sight and reach of personnel working on the industrial robot. This serves to prevent operational and non-operational EMERGENCY STOP devices from becoming interchanged.

> Failure to observe this precaution may result in death, severe injuries or considerable damage to property.

External keyboard, external mouse An external keyboard and/or external mouse may only be used if the following conditions are met:

- Start-up or maintenance work is being carried out.
- The drives are switched off.
- There are no persons in the danger zone.

The KCP/smartPAD must not be used as long as an external keyboard and/or external mouse are connected to the control cabinet.

The external keyboard and/or external mouse must be removed from the control cabinet as soon as the start-up or maintenance work is completed or the KCP/smartPAD is connected.

Modifications	After modifications to the industrial robot, checks must be carried out to ensure the required safety level. The valid national or regional work safety regulations must be observed for this check. The correct functioning of all safety functions must also be tested.
	New or modified programs must always be tested first in Manual Reduced Velocity mode (T1).
	After modifications to the industrial robot, existing programs must always be tested first in Manual Reduced Velocity mode (T1). This applies to all components of the industrial robot and includes modifications to the software and configuration settings.
Faults	The following tasks must be carried out in the case of faults in the industrial robot:
	<ul> <li>Switch off the robot controller and secure it (e.g. with a padlock) to prevent unauthorized persons from switching it on again.</li> </ul>
	<ul> <li>Indicate the fault by means of a label with a corresponding warning (tag- out).</li> </ul>
	<ul> <li>Keep a record of the faults.</li> </ul>
	<ul> <li>Eliminate the fault and carry out a function test.</li> </ul>
5.5.2 Transporta	tion
Manipulator	The prescribed transport position of the manipulator must be observed. Transportation must be carried out in accordance with the operating instructions or assembly instructions of the robot.
	Avoid vibrations and impacts during transportation in order to prevent damage to the manipulator.
Robot controller	The prescribed transport position of the robot controller must be observed. Transportation must be carried out in accordance with the operating instruc- tions or assembly instructions of the robot controller.
	Avoid vibrations and impacts during transportation in order to prevent damage to the robot controller.
External axis (optional)	The prescribed transport position of the external axis (e.g. KUKA linear unit, turn-tilt table, positioner) must be observed. Transportation must be carried out in accordance with the operating instructions or assembly instructions of the external axis.

# 5.5.3 Start-up and recommissioning

Before starting up systems and devices for the first time, a check must be carried out to ensure that the systems and devices are complete and operational, that they can be operated safely and that any damage is detected.

The valid national or regional work safety regulations must be observed for this check. The correct functioning of all safety circuits must also be tested.

The passwords for logging onto the KUKA System Software as "Expert" and "Administrator" must be changed before start-up and must only be communicated to authorized personnel.

The robot controller is preconfigured for the specific industrial robot. If cables are interchanged, the manipulator and the external axes (optional) may receive incorrect data and can thus cause personal injury or material damage. If a system consists of more than one manipulator, always connect the connecting cables to the manipulators and their corresponding robot controllers.

If additional components (e.g. cables), which are not part of the scope of supply of KUKA Roboter GmbH, are integrated into the industrial robot, the user is responsible for ensuring that these components do not adversely affect or disable safety functions.

**NOTICE** If the internal cabinet temperature of the robot controller differs greatly from the ambient temperature, condensation can form, which may cause damage to the electrical components. Do not put the robot controller into operation until the internal temperature of the cabinet has adjusted to the ambient temperature.

**Function test** 

The following tests must be carried out before start-up and recommissioning: It must be ensured that:

- The industrial robot is correctly installed and fastened in accordance with the specifications in the documentation.
- There are no foreign bodies or loose parts on the industrial robot.
- All required safety equipment is correctly installed and operational.
- The power supply ratings of the industrial robot correspond to the local supply voltage and mains type.
- The ground conductor and the equipotential bonding cable are sufficiently rated and correctly connected.
- The connecting cables are correctly connected and the connectors are locked.

Machine dataIt must be ensured that the rating plate on the robot controller has the same<br/>machine data as those entered in the declaration of incorporation. The ma-<br/>chine data on the rating plate of the manipulator and the external axes (option-<br/>al) must be entered during start-up.

**WARNING** The industrial robot must not be moved if incorrect machine data are loaded. Death, severe injuries or considerable damage to property may otherwise result. The correct machine data must be loaded.

#### 5.5.4 Manual mode

Manual mode is the mode for setup work. Setup work is all the tasks that have to be carried out on the industrial robot to enable automatic operation. Setup work includes:

- Jog mode
- Teaching
- Programming
- Program verification

The following must be taken into consideration in manual mode:

If the drives are not required, they must be switched off to prevent the manipulator or the external axes (optional) from being moved unintentionally. Κυκα

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- New or modified programs must always be tested first in Manual Reduced Velocity mode (T1).
- The manipulator, tooling or external axes (optional) must never touch or project beyond the safety fence.
- Workpieces, tooling and other objects must not become jammed as a result of the industrial robot motion, nor must they lead to short-circuits or be liable to fall off.
- All setup work must be carried out, where possible, from outside the safeguarded area.

If the setup work has to be carried out inside the safeguarded area, the following must be taken into consideration:

#### In Manual Reduced Velocity mode (T1):

 If it can be avoided, there must be no other persons inside the safeguarded area.

If it is necessary for there to be several persons inside the safeguarded area, the following must be observed:

- Each person must have an enabling device.
- All persons must have an unimpeded view of the industrial robot.
- Eye-contact between all persons must be possible at all times.
- The operator must be so positioned that he can see into the danger area and get out of harm's way.

#### In Manual High Velocity mode (T2):

- This mode may only be used if the application requires a test at a velocity higher than Manual Reduced Velocity.
- Teaching and programming are not permissible in this operating mode.
- Before commencing the test, the operator must ensure that the enabling devices are operational.
- The operator must be positioned outside the danger zone.
- There must be no other persons inside the safeguarded area. It is the responsibility of the operator to ensure this.

### 5.5.5 Automatic mode

Automatic mode is only permissible in compliance with the following safety measures:

- All safety equipment and safeguards are present and operational.
- There are no persons in the system.
- The defined working procedures are adhered to.

If the manipulator or an external axis (optional) comes to a standstill for no apparent reason, the danger zone must not be entered until an EMERGENCY STOP has been triggered.

#### 5.5.6 Maintenance and repair

After maintenance and repair work, checks must be carried out to ensure the required safety level. The valid national or regional work safety regulations must be observed for this check. The correct functioning of all safety functions must also be tested.

The purpose of maintenance and repair work is to ensure that the system is kept operational or, in the event of a fault, to return the system to an operational state. Repair work includes troubleshooting in addition to the actual repair itself.

The following safety measures must be carried out when working on the industrial robot:

- Carry out work outside the danger zone. If work inside the danger zone is necessary, the user must define additional safety measures to ensure the safe protection of personnel.
- Switch off the industrial robot and secure it (e.g. with a padlock) to prevent it from being switched on again. If it is necessary to carry out work with the robot controller switched on, the user must define additional safety measures to ensure the safe protection of personnel.
- If it is necessary to carry out work with the robot controller switched on, this may only be done in operating mode T1.
- Label the system with a sign indicating that work is in progress. This sign must remain in place, even during temporary interruptions to the work.
- The EMERGENCY STOP systems must remain active. If safety functions or safeguards are deactivated during maintenance or repair work, they must be reactivated immediately after the work is completed.

**WARNING** Before work is commenced on live parts of the robot system, the main switch must be turned off and secured against being switched on again by unauthorized personnel. The incoming power cable must be deenergized. The robot controller and mains supply lead must then be checked to ensure that it is deenergized. If the KR C4 or VKR C4 robot controller is used: It is not sufficient, before commencing work on live parts, to execute an EMERGENCY STOP or a safety stop, or to switch off the drives, as this does not disconnect the robot system from the mains power supply in the case of

injuries may result. Faulty components must be replaced using new components with the same article numbers or equivalent components approved by KUKA Roboter GmbH for this purpose.

the drives of the new generation. Parts remain energized. Death or severe

Cleaning and preventive maintenance work is to be carried out in accordance with the operating instructions.

**Robot controller** Even when the robot controller is switched off, parts connected to peripheral devices may still carry voltage. The external power sources must therefore be switched off if work is to be carried out on the robot controller.

The ESD regulations must be adhered to when working on components in the robot controller.

Voltages in excess of 50 V (up to 600 V) can be present in various components for several minutes after the robot controller has been switched off! To prevent life-threatening injuries, no work may be carried out on the industrial robot in this time.

Water and dust must be prevented from entering the robot controller.

Counterbal-<br/>ancing systemSome robot variants are equipped with a hydropneumatic, spring or gas cylin-<br/>der counterbalancing system.

The hydropneumatic and gas cylinder counterbalancing systems are pressure equipment and, as such, are subject to obligatory equipment monitoring and the provisions of the Pressure Equipment Directive.

The user must comply with the applicable national laws, regulations and standards pertaining to pressure equipment.

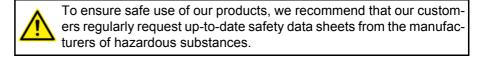
Inspection intervals in Germany in accordance with Industrial Safety Order, Sections 14 and 15. Inspection by the user before commissioning at the installation site. Κυκα

The following safety measures must be carried out when working on the counterbalancing system:

- The manipulator assemblies supported by the counterbalancing systems must be secured.
- Work on the counterbalancing systems must only be carried out by qualified personnel.

HazardousThe following safety measures must be carried out when handling hazardoussubstancessubstances:

- Avoid prolonged and repeated intensive contact with the skin.
- Avoid breathing in oil spray or vapors.
- Clean skin and apply skin cream.



#### 5.5.7 Decommissioning, storage and disposal

The industrial robot must be decommissioned, stored and disposed of in accordance with the applicable national laws, regulations and standards.

# 5.6 Applied norms and regulations

Name	Definition	Edition
2006/42/EC	Machinery Directive:	2006
	Directive 2006/42/EC of the European Parliament and of the Council of 17 May 2006 on machinery, and amending Direc- tive 95/16/EC (recast)	
2004/108/EC	EMC Directive:	2004
	Directive 2004/108/EC of the European Parliament and of the Council of 15 December 2004 on the approximation of the laws of the Member States relating to electromagnetic compatibility and repealing Directive 89/336/EEC	
97/23/EC	Pressure Equipment Directive:	1997
	Directive 97/23/EC of the European Parliament and of the Council of 29 May 1997 on the approximation of the laws of the Member States concerning pressure equipment	
	(Only applicable for robots with hydropneumatic counterbal- ancing system.)	
EN ISO 13850	Safety of machinery:	2008
	Emergency stop - Principles for design	
EN ISO 13849-1	Safety of machinery:	2008
	Safety-related parts of control systems - Part 1: General prin- ciples of design	

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EN ISO 13849-2	Safety of machinery: Safety-related parts of control systems - Part 2: Validation	2012
EN ISO 12100	Safety of machinery: General principles of design, risk assessment and risk reduc- tion	2010
EN ISO 10218-1	Industrial robots: Safety Note: Content equivalent to ANSI/RIA R.15.06-2012, Part 1	2011
EN 614-1	Safety of machinery: Ergonomic design principles - Part 1: Terms and general prin- ciples	2009
EN 61000-6-2	Electromagnetic compatibility (EMC): Part 6-2: Generic standards; Immunity for industrial environ- ments	2005
EN 61000-6-4 + A1	Electromagnetic compatibility (EMC): Part 6-4: Generic standards; Emission standard for industrial environments	2011
EN 60204-1 + A1	Safety of machinery: Electrical equipment of machines - Part 1: General require- ments	2009

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# 6 Planning

# 6.1 Information for planning

In the planning and design phase, care must be taken regarding the functions or applications to be executed by the kinematic system. The following conditions can lead to premature wear. They necessitate shorter maintenance intervals and/or earlier exchange of components. In addition, the permissible operating parameters specified in the technical data must be taken into account during planning.

- Continuous operation near temperature limits or in abrasive environments
- Continuous operation close to the performance limits, e.g. high rpm of an axis
- High duty cycle of individual axes
- Monotonous motion profiles, e.g. short, frequently recurring axis motions
- Static axis positions, e.g. continuous vertical position of a wrist axis

If one or more of these conditions are to apply during operation of the kinematic system, KUKA Roboter GmbH must be consulted.

# 6.2 Mounting base 175 mm

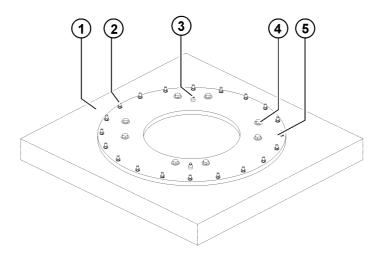
Description

The mounting base with centering (>>> Fig. 6-1) is used when the robot is fastened to the floor, i.e. directly on a concrete foundation with a thickness of at least 175 mm.

The mounting base consists of:

- Bedplate
- Chemical anchors (resin-bonded anchors) with Dynamic Set
- Fasteners

This mounting variant requires a level and smooth surface on a concrete foundation with adequate load bearing capacity. The concrete foundation must be able to accommodate the forces occurring during operation. The minimum dimensions must be observed.



#### Fig. 6-1: Mounting base 175 mm

- 1 Concrete foundation
- 4 Hexagon bolt

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- 2 Chemical anchor (resin-bond- 5 Bedplate ed anchor)
- 3 Pin

**Grade of concrete for foundations** When producing foundations from concrete, observe the load-bearing capacity of the ground and the country-specific construction regulations. There must be no layers of insulation or screed between the bedplates and the concrete foundation. The quality of the concrete must meet the requirements of the following standard:

C20/25 according to DIN EN 206-1:2001/DIN 1045-2:2008

Dimensioned drawing

The following illustration provides all the necessary information on the mounting base, together with the required foundation data.

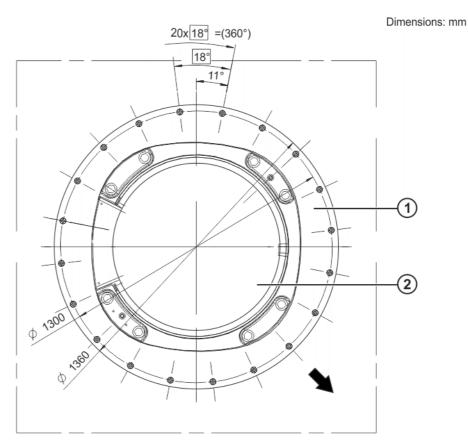


Fig. 6-2: Mounting base 175 mm, dimensioned drawing

#### 1 Robot

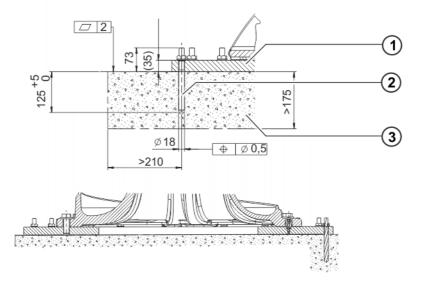
2 Bedplate

To ensure that the anchor forces are safely transmitted to the foundation, observe the dimensions for concrete foundations specified in the following illustration (>>> Fig. 6-3).

#### 6 Planning

KUKA

Dimensions: mm



# Fig. 6-3: Cross-section of foundation 175 mm

- 1 Bedplate
- 2 Chemical anchors (resin-bonded anchors) with Dynamic Set
- 3 Concrete foundation

# 6.3 Mounting base 200 mm

# Description

The mounting base with centering (>>> Fig. 6-4 ) is used when the robot is fastened to the floor, i.e. directly on a concrete foundation with a thickness of at least 200 mm.

The mounting base with centering consists of:

- Bedplates
- Chemical anchors
- Fastening elements

This mounting variant requires a level and smooth surface on a concrete foundation with adequate load bearing capacity. The concrete foundation must be able to accommodate the forces occurring during operation. There must be no layers of insulation or screed between the bedplates and the concrete foundation.

The minimum dimensions must be observed.

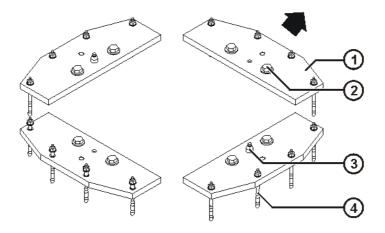


Fig. 6-4: Mounting base 200 mm



Dimensioned

drawing

- 1 Bedplate
- 2 Hexagon bolt

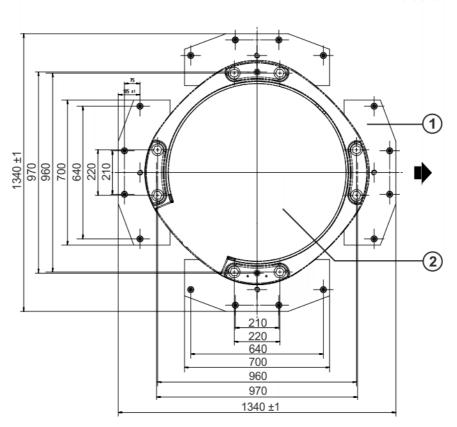
- 3 Pin with Allen screw
- 4 Resin-bonded anchors with Dynamic Set

**Grade of concrete for foundations** When producing foundations from concrete, observe the load-bearing capacity of the ground and the country-specific construction regulations. There must be no layers of insulation or screed between the bedplates and the concrete foundation. The quality of the concrete must meet the requirements of the following standard:

C20/25 according to DIN EN 206-1:2001/DIN 1045-2:2008

The following illustrations provide all the necessary information on the mounting base, together with the required foundation data.

Dimensions: mm



#### Fig. 6-5: Mounting base 200 mm, dimensioned drawing

1 Bedplates

To ensure that the anchor forces are safely transmitted to the foundation, observe the dimensions for concrete foundations specified in the following illustration.

2 Robot

#### 6 Planning

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Dimensions: mm

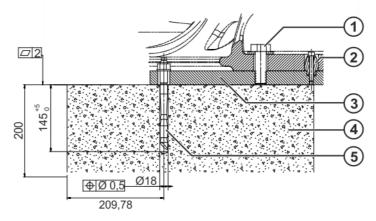


Fig. 6-6: Cross-section of foundation 200 mm

- 1 Hexagon bolt
- 2 Pin
- 3 Bedplate

- 4 Concrete foundation
- 5 Resin-bonded anchor

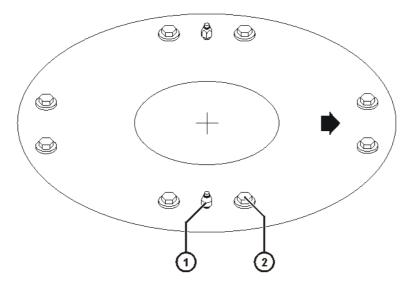
## 6.4 Machine frame mounting

#### Description

The machine frame mounting assembly is used when the robot is fastened on a steel structure, a booster frame (pedestal) or a KUKA linear unit. This assembly is also used if the manipulator is installed in an inverted position, i.e. on the ceiling. It must be ensured that the substructure is able to withstand safely the forces occurring during operation (foundation loads). The following diagram contains all the necessary information that must be observed when preparing the mounting surface (>>> Fig. 6-7).

The machine frame mounting assembly consists of:

- Pin with fasteners
- Hexagon bolts with conical spring washers



#### Fig. 6-7: Machine frame mounting

- 1 Pin
- 2 Hexagon bolt

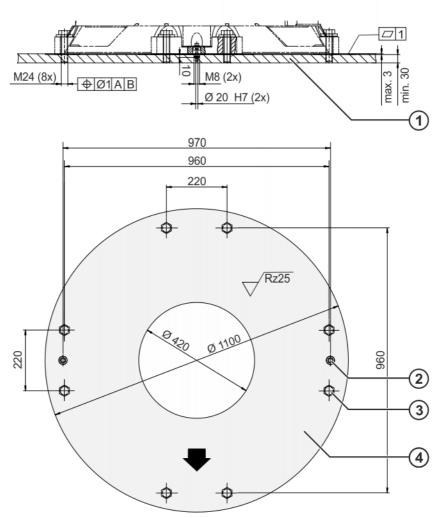
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# Dimensioned drawing

The following illustrations provide all the necessary information on machine frame mounting, together with the required foundation data.

Dimensions: mm



# Fig. 6-8: Machine frame mounting, dimensioned drawing

1 Steel structure

3 Hexagon bolt (8x)

2 Pins (2x)

4 Mounting surface

# 6.5 Connecting cables and interfaces

Connecting cables

The connecting cables comprise all the cables for transferring energy and signals between the robot and the robot controller. They are connected to the robot junction boxes with connectors. The set of connecting cables comprises:

- Motor cable X20.1 X30.1
- Motor cable X20.4 X30.4
- Control cable X21 X31
- Ground conductor (optional)

Depending on the specification of the robot, various connecting cables are used. Cable lengths of 7 m, 15 m, 25 m, 35 m and 50 m are available. The maximum length of the connecting cables must not exceed 50 m. Thus if the robot is operated on a linear unit which has its own energy supply chain these cables must also be taken into account.

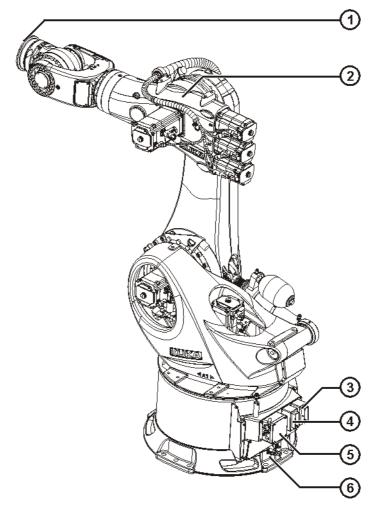
For the connecting cables, a ground conductor is always required to provide a low-resistance connection between the robot and the control cabinet in accordance with DIN EN 60204. The ground conductor is not part of the scope of supply and can be ordered as an option. The connection must be made by the customer. The tapped holes for connecting the ground conductor are located on the base frame of the robot.

The following points must be observed when planning and routing the connecting cables:

- The bending radius for fixed routing must not be less than 150 mm for motor cables and 60 mm for control cables.
- Protect cables against exposure to mechanical stress.
- Route the cables without mechanical stress no tensile forces on the connectors
- Cables are only to be installed indoors.
- Observe permissible temperature range (fixed installation) of 263 K (-10 °C) to 343 K (+70 °C).
- Route the motor cables and the data cables separately in metal ducts; if necessary, additional measures must be taken to ensure electromagnetic compatibility (EMC).

Interface for energy supply systems The robot can be equipped with an energy supply system between axis 1 and axis 3 and a second energy supply system between axis 3 and axis 6. The A1 interface required for this is located on the rear of the base frame, the A3 interface is located on the side of the arm and the interface for axis 6 is located on the robot tool. Depending on the application, the interfaces differ in design and scope. They can be equipped e.g. with connections for cables and hoses. Detailed information on the connector pin allocation, threaded unions, etc. is given in separate documentation.





# Fig. 6-9: Connecting cables and interfaces

- 1 Interface A6, tool
- 2 Interface A3, arm
- 3 Connection, motor cable X30.4
- 4 Connection, motor cable X30.1
- 5 Connection, control cable X31
- 6 Interface A1, base frame

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# 7 Transportation

# 7.1 Transporting the robot

**Description** Move the robot into its transport position each time it is transported. It must be ensured that the robot is stable while it is being transported. The robot must remain in its transport position until it has been fastened in position. Before the robot is lifted, it must be ensured that it is free from obstructions. Remove all transport safeguards, such as nails and screws, in advance. First remove any rust or glue on contact surfaces. Remove any disruptive add-on parts (e.g. energy supply system) before transportation.

TransportThe robot must be in the transport position (>>> Fig. 7-1 ) before it can be<br/>transported. The robot is in the transport position when the axes are in the fol-<br/>lowing positions:

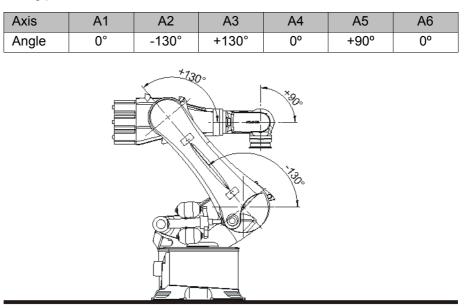


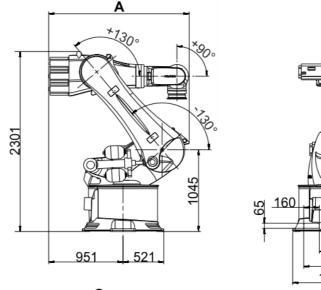
Fig. 7-1: Transport position

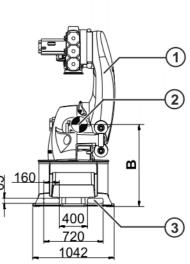
Transport dimen-<br/>sionsThe transport dimensions for the robot can be noted from the following figures.<br/>The position of the center of gravity and the weight vary according to the spe-<br/>cific configuration. The specified dimensions refer to the robot without equip-<br/>ment.

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Dimensions: mm





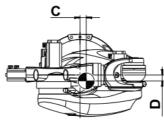


Fig. 7-2: Transport dimensions

1 Robot

- 3 Fork slots
- 2 Center of gravity

Robot	А	В	С	D
KR 360 R2830	1,803 mm	1,053 mm	78 mm	77 mm
KR 360 R2830 F				
KR 360 R2830 C				
KR 280 R3080	2,040 mm	1,059 mm	100 mm	77 mm
KR 280 R3080 F				
KR 240 R3330	2,290 mm	1,069 mm	122 mm	77 mm
KR 240 R3330 F				
KR 240 R3330 C				

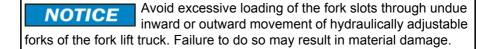
**Transportation** The robot can be transported by fork lift truck or using lifting tackle.

**WARNING** Use of unsuitable handling equipment may result in damage to the robot or injury to persons. Only use authorized handling equipment with a sufficient load-bearing capacity. Only transport the robot in the manner specified here.

**Transportation by fork lift truck** For transport by fork lift truck (>>> Fig. 7-3), two fork slots are provided in the base frame. The robot can be picked up by the fork lift truck from the front and rear. The base frame must not be damaged when inserting the forks into the fork slots. The fork lift truck must have a minimum payload capacity of 3,500 kg and an adequate fork length.

Ceiling-mounted robots can only be transported by fork lift truck.

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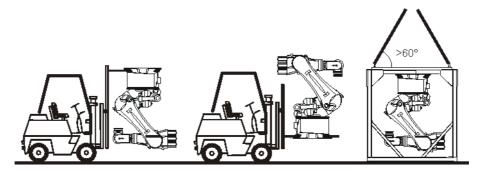


Fig. 7-3: Transportation by fork lift truck

TransportationThe robot can also be transported using lifting tackle. The robot must be in the<br/>transport position.

The lifting tackle must be attached using 3 M20 DIN 580 eyebolts and positioned along the robot as illustrated (>>> Fig. 7-4). The lifting tackle must consist of 3 legs of the following length:

- Length of leg G1: 2,020 mm
- Length of leg G2: 2,140 mm
- Length of leg G3: 1,480 mm

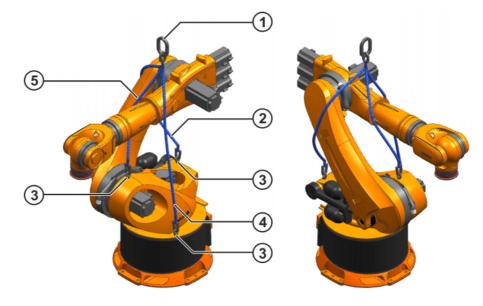
All the legs must be long enough and must be routed in such a way that the robot is not damaged. Installed tools and items of equipment that could be damaged during transportation must be removed.

Installed tools and items of equipment can cause undesirable shifts in the center of gravity, which are liable to cause a collision during transportation. The user shall be liable for any damage to the robot or to other material property resulting from this.

Tools and items of equipment must be removed from a robot before it is exchanged.

**WARNING** The robot may tip during transportation. Risk of personal injury and damage to property.

If the robot is being transported using lifting tackle, special care must be exercised to prevent it from tipping. Additional safeguarding measures must be taken. It is forbidden to pick up the robot in any other way using a crane!



# Fig. 7-4: Transportation using lifting tackle

- 1 Lifting tackle assembly
- 2 Leg G1 (length: 2,020 mm)
- 3 M20 DIN 580 eyebolt
- 4 Leg G2 (length: 2,140 mm)
- 5 Leg G3 (length: 1,480 mm)

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# 8 KUKA Service

### 8.1 Requesting support

Introduction	This documentation provides information on operation and operator control,
	and provides assistance with troubleshooting. For further assistance, please
	contact your local KUKA subsidiary.

**Information** The following information is required for processing a support request:

- Model and serial number of the manipulator
- Model and serial number of the controller
- Model and serial number of the linear unit (if present)
- Model and serial number of the energy supply system (if present)
- Version of the system software
- Optional software or modifications
- Diagnostic package KrcDiag: Additionally for KUKA Sunrise: Existing projects including applications For versions of KUKA System Software older than V8: Archive of the software (KrcDiag is not yet available here.)
- Application used
- External axes used
- Description of the problem, duration and frequency of the fault

### 8.2 KUKA Customer Support

Availability	KUKA Customer Support is available in many countries. Please do not hesi- tate to contact us if you have any questions.
Argentina	Ruben Costantini S.A. (Agency)
	Luis Angel Huergo 13 20
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